

Huu-ay-aht Citizen Programs and Services



huu ay aht

ANCIENT SPIRIT, MODERN MIND



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masčim and maatmaas (People & Houses)

Community & Citizens Services

The Community Services Department provides referrals and supports to Huu-ay-aht citizens and their families in health matters, education journeys, crisis grants, and other matters. Services are offered to all Huu-ay-aht Citizens.

HEALTH SERVICES

- **Prescriptions:** support provided for medication that is not covered under Blue Cross (FNHA) or third party coverage
- **Dental:** financial support for services not covered by Blue Cross or high cost dental work
- **Alternative Health:** financial support for health services that are not covered under Blue Cross (chiropractor, physiotherapy, massage, etc.)
- **Health Prevention and Promotion:** programs and workshops on health related topics to bring awareness of health
- **Mental Health:** Counsellors, clinical counsellor and outreach providing services one on one or group sessions, provide support for treatment and detox and aftercare programs
- **Culture:** providing traditional medicines, holistic healing, ceremonies, language , song and dances
- **Program Connections:** coordinates and connects Nuuchahnulth Tribal Council Health Care Services which includes Helicopters with Borders to bring services and specialist to the community



Services

Visit
www.huuayaht.org
or scan the QR
codes



Education/Employment



EDUCATION

- Tuition supports for training, adult basic education, university bridging, and post-secondary programming, for full time and part time students
- Student Living allowance
- Tutor supports (in person and virtual) for school age and post-secondary students
- School Supply allowance for K-12 students
- Sponsorship supports for student activities
- Education, training and employment supports and advising

OTHER SUPPORTS

- **Crisis Grants:** a one-time funding that citizens can access yearly up to \$2,000.
- **Funerals:** financial support of \$7,500 per citizen
- **Medical Travel:** financial support for travelling to your medical appointments

Contact Community & Citizen
Services at 250-723-0100

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Child & Family Wellness



SUPPORTS

- **Support for Intimate Partner Violence:** Offering resources and safety planning for those affected by intimate partner violence.
- **Life Skills Support:** Helping individuals build everyday skills like budgeting, grocery shopping, and navigating paperwork.
- **Parenting Support:** Offering tools, guidance, and encouragement to parents and caregivers.
- **Discretionary Emergency Funding:** Providing financial support in urgent situations to help families stay safe and stable.
- **Connections to Other Services:** Helping families access additional supports and service providers as needed.

Contact Child & Family Wellness at
250-736-5072

The after-hours phone is for **Child Protection matters and intimate partner violence only**. It operates from 4:00 pm to 8:30 am Monday to Friday, and 24 hours a day on Saturday, Sunday, all statutory holidays, and office closures.

Please call the after-hours phone at 250-731-6999 and leave a detailed voicemail, and one of our support workers will get in touch with you to provide support.

SUPPORTS

- **Emotional and Social Support:** Helping individuals and families cope with challenges through one-on-one and group support.
- **Advocacy in Child Protection Matters:** Standing alongside HUU-ay-aht families involved in, or at risk of becoming involved in, child protection matters, ensuring their rights and voices are heard.
- **Family Group Conferencing:** Bringing together families, traditional house groups, and support networks to develop culturally informed plans for children and families.
- **Culture Plans for Children in Care:** Ensuring that children and youth who are in care remain connected to their HUU-ay-aht roots, families, and cultural practices.
- **Transitional Support:** Assisting families and youth with major life changes, such as aging out of care or moving between communities.
- **Pregnancy and Post-Natal Support:** Providing guidance and care for new and expecting parents.

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Child & Family Wellness

Paawats provides childcare services to children needing preschool and daycare during the work days. These services are available to all citizens and non-citizens' families. If you would like more information, please contact either Anacla or Port Alberni Paawats.

PAAWATS DAYCARE ACTIVITIES

- Learning through free play and creating an inclusive and diverse environment
- Exploring and leaning gross motors well engaging in outdoor activities
- Learning Social and emotional development as the children grow with others
- Engaging and Listening skills in Circle time
- Learning communication and language skills including HUU-ay-aht through Moe the Mouse Program, singing and drumming
- Learning in art activities with engaging and exploring the child's fine motor skills

PROGRAM AVAILABILITY

Both Anacla and Port Alberni Paawats are open to all children, and full-time and part-time spots are available



OPERATIONAL HOURS

Both Anacla and Port Alberni Paawats are open to all children, and, full-time and part-time spots are available

CONTACT

Anacla Paawats at 250-728-3083

Port Alberni Paawats at 250-723-0898



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ʔumʔiiqsu Centre



The Childcare Centre is an integral part of the services offered at ʔumʔiiqsu Centre, providing high-quality early childhood education experiences for children and their mothers. We can accommodate eight children aged newborn to 3 years old, and 16 children aged 3 to 5 years old. Our philosophy emphasizes respect, care, and interconnectedness, fostering a nurturing environment rooted in indigenous principles of wisdom and reconciliation, ensuring our children grow up safe, healthy, and connected.

APPLICATIONS

The ʔumʔiiqsu Centre in Port Alberni offers housing for women (including self-identifying, transgender, and Two-Spirit women) and their children facing gender-based violence or homelessness. Apply at www.huuayaht.org/oomiiqsucentre/.



Contact ʔumʔiiqsu Centre at
250-736-5066

In the 2017 Huu-ay-aht First Nations Social Services Project Report " Safe, Healthy, and Connected: Bringing Huu-ay-aht Children Home," Recommendation 26 highlights the establishment of a Mother Centre, modelled after the Vancouver Aboriginal Mother Centre.

Centred around the Huu-ay-aht Sacred Principles, the ʔumʔiiqsu Centre is a unique and culturally centred program designed to keep families together, protect mothers and children from gender-based and intimate partner violence, and prevent Huu-ay-aht and other Nuuchahnulth children and youth from going into foster care, and to ultimately strengthen families.

SERVICES

- **Supportive Housing:** Provides safe, 24/7 housing for up to twelve mothers and their children. Families have private bedrooms and bathrooms and share kitchens, living areas, playrooms, and laundry facilities to foster community. Beyond shelter, the program supports stability and growth through life skills training, parenting groups, cultural teachings, and personalized care plans. Staff are always on-site to offer guidance and help in emergencies, ensuring that mothers and children can heal and work towards independence in a supportive environment.
- **Transitional Housing:** Four independent apartments will be available for mothers and children who are ready to transition from the Supportive Housing Program.
- **ʔumʔiiqsu Childcare Centre:** Provides childcare spaces for children ages birth to 5-years old who are residing at ʔumʔiiqsu Centre.

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(People & Houses)

Infrastructure & Capital Projects

The Infrastructure & Capital Projects department is responsible for building and maintaining physical structures for a safe, healthy, and connected hahuuli.

INFRASTRUCTURE INCLUDES

- Drinking water
- Internet
- Wastewater treatment plant
- Maintenance of Huu-ay-aht owned buildings (Government Offices, Paawats Daycares, Soaring Eagle, Fitness Centre, etc.)
- General cleaning and maintenance of Anacla
- Support events planning
- Development and Building permits for personal projects locally within Anacla

CAPITAL PROJECTS INCLUDE

- Healthy Homes Initiative
(ongoing until 2029)
- Recreation facilities
(Opening Spring 2026)
- Cultural and Visitor Information Centre
(Opening Spring 2026)
- Water Treatment Upgrade
(Expected completion 2028)

PROGRAMS

- Elder's firewood delivery service
- Garbage pickup

Contact Infrastructure & Capital Projects at
250-723-0100



masčim and maatmaas
(People & Houses)

Maʔas taqimł Housing Authority

Huu-ay-aht Rental Housing is managed by the Maʔah taqimł Housing Authority, which serves as the designated authority overseeing rental applications, maintenance requests, and new housing development and opportunities for the Huu-ay-aht First Nations. The Maʔah taqimł Housing Society acts as the agent for the landlord, Huu-ay-aht First Nations.



WHAT DOES THE HOUSING MANAGER DO?

- Administers the Rental Housing Regulation
- Move-in and move-out condition inspections and periodic/annual inspections
- Collect the correct financial papers from tenants, tenants including Annual Income review and rent reviews
- Produce receipts and deliver newsletters and notices to all tenants
- Handles noise complaints and maintenance requests and coordinates maintenance work



Housing
Page

Contact the Housing Manager at
manager@hfnha.org or 250-731-5001

APPLYING FOR RENTALS

For rental applications, visit www.huuayaht.org/housing-anacla-rentals/ or scan the QR code. Applications can also be picked up at Huu-ay-aht Government offices and the Housing Office in Anacla. When available units are posted online, applications will be accepted for a period of 14 days. If you've applied before, please notify the Housing Manager to resubmit your application for the new unit.

REQUESTING MAINTANENCE

Rental housing maintenance request form for citizens and can be found at <https://huuayaht.org/huu-ay-aht-housing/> or scan the QR code.

All forms can be accessed at Huu-ay-aht Government Offices.



Maintenance
Form



Rental
Application

masčim and maatmaas (People & Houses)

Communications

Works collaboratively to ensure communications between Huu-ay-aht, its citizens, various levels of government, and the public, as well as, internal communications between Huu-ay-aht departments and administration

WHAT DOES COMMUNICATIONS DO?

- Manage Huu-ay-aht’s website, app, and social media
- Publish the Uyaq̄mis Newsletter quarterly
- Publish Anacla Newsletter bi-weekly
- Create, format, edit reports/plans and ensures they align with Huu-ay-aht branding
- Support with events planning (People’s Assembly, Community Engagements, HFN Days, etc.)
- Support with the development of funeral pamphlets
- Press releases, articles, and media contact
- Surveys
- Support Huu-ay-aht departments with communication needs

UYAQ̄MIS NEWSLETTER

A newsletter that is distributed to all Huu-ay-aht Citizens. This newsletter is compiled of citizen stories, government updates, research committee readings and news.



ANACLA NEWSLETTER

The Anacla Newsletter is a bi-weekly newsletter distributed every other Friday, and is for citizens living in Anacla. This newsletter shares important information of what is happening in community such as doctors in community, events, alerts, services and programs, etc.

DOWNLOAD THE HUU-AY-AHT APP NOW!

1. Visit your app store of choice and search: “Huu-ay-aht First Nations”
2. Register by filling out your information and check your email to verify your account.
3. Get the latest news, events, jobs, and more right at your fingertips!

Contact Communications at 250-723-0100
or communications@huuayaht.org

Hahuuŋi Hišuk ma ćawak (Intergrated Lands & Resources)

Lands & Natural Resources

The Lands and Natural Resources department is responsible for lands and natural resources and meticulously manages and conserves precious natural assets such as forests, water, and wildlife.



HARVESTING

As a Treaty Nation, we are entitled to harvest fish, wildlife, and plant resources from Huu-ay-aht's entire traditional territory, including portions of Pacific Rim National Park. Citizens require a Harvest Card issued by the Nation to access Treaty Rights to plant resources in the Park Reserve and seafood and wildlife anywhere. All wildlife and seafood harvest must be reported. This helps us manage our resources for everyone's benefit. Harvest cards are valid for five years.

Applications are available online and at both the Anacla and Port Alberni offices.

FOOD FISH

The Huu-ay-aht First Nation Government contracts fishers to catch Salmon and Halibut for distribution at set locations around Vancouver Island and the Lower Mainland (Anacla, Port Alberni, Parksville, Nanaimo, Courtenay, Victoria, and Vancouver). The goals of our Food Fish Program are to provide citizens with a selection of healthy wild food from our traditional territory and to help achieve our Treaty Fish Allocations. Lists are created from the official Huu-ay-aht Citizenship list, so it essential that people keep the office up to date if they have a change of address or phone number.

Visit <https://huyuayaht.org/services/food-fish/> or scan QR Code



Contact Lands & Natural
Resources at 250-728-3414

Hahuuḷi Hišuk ma ćawak (Intergrated Lands & Resources)

Lands & Natural Resources

PERMITTING



Visit <https://huyuayaht.org/services/lands-permits/> or scan QR code.

We issue various types of permits for citizens and others. Application forms are online for camping permits and Heritage Investigation permits for research studies. Citizens are asked to acquire free camping permits for the Pachena Bay Private Sites and our wilderness campsites. The permit helps us care for our recreational areas and avoid double-booking. Other permits include:

- Temporary Interest Permit (TIP) for a temporary (six-month) interest, such as a right of way, an easement, a licence of occupation, a covenant, a lease, or tenures for prescribed forestry, agriculture, or other natural resources.
- Firewood permits to collect firewood for personal use.
- Huu-ay-aht First Nations Harvest Cards are issued to citizens to harvest fish and other seafood, aquatic plants, wildlife, migratory birds and other Non-Timber Forest Products such as cedar bark, cedar boughs, grasses and reeds, medicinal plants, berries, mushrooms, mosses, etc.



EMERGENCY PREPAREDNESS SERVICES

Huu-ay-aht First Nations provides emergency services to Anacla citizens, working with local and provincial governments to ensure preparedness. They have an emergency reception center with food, medical, and communications supplies for 72 hours in case of environmental disasters. We have partner with Bamfield Volunteer Fire Department for fire emergency coverage and the Bamfield/Anacla First Responder, Bamfield VIHA Health Centre, and BC Ambulance for emergency medical support. The Community Emergency Preparedness Plan provides information on road conditions, power outages, and extreme weather.

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Economic Development

One of the Economic Development missions is to assist in building the capacity of HUU-AY-AHT citizens to be successful entrepreneurs, and to provide HUU-AY-AHT citizens with business development and entrepreneurship information concerning business planning and financing strategies for businesses to be developed, owned, or operated by HUU-AY-AHT citizens.

WHAT IS NEEDED?

HUU-AY-AHT Citizens who are eager to start their own business will apply to NEDC. When a loan is approved, a letter of offer from NEDC is given to the applicant. At that time, NEDC will contact the HUU-AY-AHT Government Office and notify them of the approved loan. Payment will be sent to NEDC from the HUU-AY-AHT Government Office.

DESCRIPTION OF PROJECT:

To assist with grant/loan acquisition from NEDC by contributing funds to satisfy equity requirements.

HUU-AY-AHT CITIZENS ENTREPRENEURIAL FUNDING EQUITY CONTRIBUTION:

HUU-AY-AHT will contribute a maximum of \$5,000.00 per entrepreneur to satisfy NEDC's equity requirement.

Contact Economic Development
at 250-723-0100



HUU-AY-AHT CITIZEN ENTREPRENEURIAL FUNDING

One of the goals of the HUU-AY-AHT First Nation's Four-year Community Economic Development Plan is to support citizen entrepreneurship. The HUU-AY-AHT Executive Council has allocated resources to the Citizen Entrepreneurial Fund to assist HUU-AY-AHT Citizens to build a strong business. The funds are specific to the HUU-AY-AHT Citizen acquiring a loan from Nuu-chah-nulth Economic Development Corporation (NEDC) and the funding would be used as equity for the loan.

WHO IS ELIGIBLE?

All HUU-AY-AHT Citizens

HOW OFTEN CAN YOU APPLY?

This is a one-time funding arrangement.

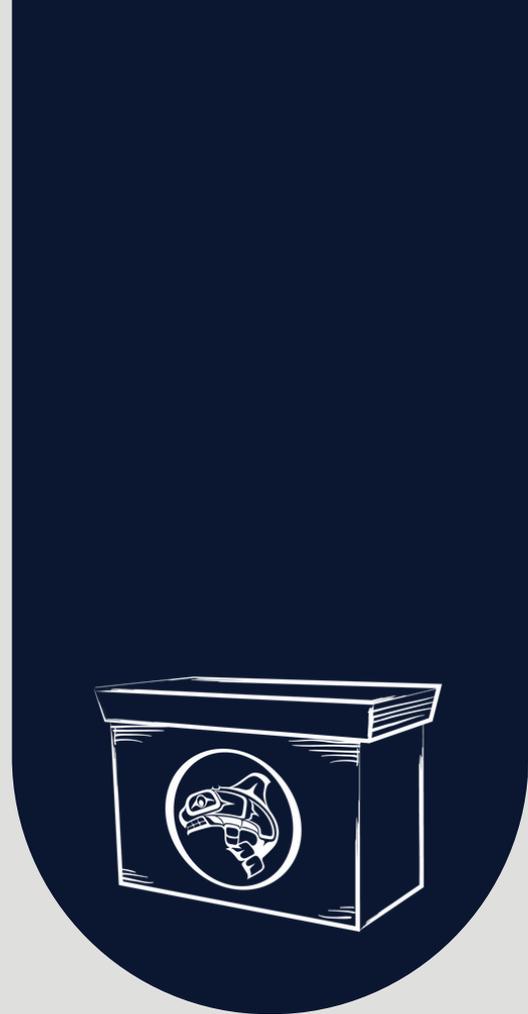
HOW CAN A CITIZEN APPLY?

Even through this is HUU-AY-AHT funds, applicants must apply through NEDC. For an application, please contact the Economic Development department.

Ḥawīł patuk HUU-ay-aht (HUU-ay-aht Government)

Government Law & Treaty Implementation

The HUU-ay-aht Law & Treaty Implementation department is responsible for the administration of HUU-ay-aht elections, management of freedom of information requests, records management, and the drafting and filing of motions for the executive council. It also oversees IRA and citizenship registration, provides advice and support regarding HUU-ay-aht law, and offers guidance to committees on administration and legislative responsibilities. Additionally, the department supports the Ḥawīł Council and fulfills the powers, duties, and functions of the Law Clerk as outlined in HUU-ay-aht legislation.



LAW DEPARTMENT AVAILABLE SUPPORTS:

- Reviewing and assisting with citizenship applications, registration, and status card applications. We ensure that any information citizens provide is changed in the Citizenship database
- We work with the Communications Department to keep information updated for all Executive Council Meetings, Legislation, People's Assembly, and Public Notices for citizens, etc.
- We keep accurate records of proceedings for all Executive Council, Ḥawīł Council, Committees, People's Assembly, and Legislation Meetings
- We ensure that the public registry is up to date for citizens to be able to access and review any public documents that are presented to Executive Council
- We ensure that all departments and government officials are abiding by HUU-ay-aht Law
- We hold all contracts, non-disclosure agreements with various citizens and external entities Assist citizens with steps they need to take when they receive an Exclusion Order
- We ensure that HUU-ay-aht is taking advantage of all the Maa-nulth side agreements and implementing new laws to better assist the Nation

HUU-AY-AHT TREATY TEAM

With the foundation of the Sacred Principles of HUU-ay-aht First Nations, the Treaty teams' purpose is to help support implementation, community education, and guidance for the Executive Council in regard to the Maa-nulth Treaty Final Agreement.

Hāwīl patuk Huu-ay-aht (Huu-ay-aht Government)

Government Law & Treaty Implementation



To do this, the team is committed and pledges to serve the Huu-ay-aht people to the highest standards by law. Keeping the sacred principles in mind, ʔiisaak (Utmost Respect), ʔuuʔaʔuk (Taking Care of), and Hišuk ma ʕawak (Everything is Connected) at the forefront, the team ensures Huu-ay-aht is taking advantage of all opportunities. The focus is to ensure we benefit from the Maa-nulth governance table and working group agreements by implementing new laws to better assist the nation in social, economic, cultural and governance needs. The Huu-ay-aht directly benefits citizens with supporting a robust law-making mechanism to allow for citizen participation in the process of engagement. Further to this, development opportunities for participation on a larger scale with the citizens in mind, will support future policy development. As we have new team members join and we build leadership capacity to fulfill the large amounts of work, citizens will begin to see positive improvements in the community for the ʔahuuʔi (traditional territory) through direct knowledge sharing and transfer.

CITIZENS WILL EXPERIENCE

- Knowledge building on Huu-ay-aht governance and laws
- Accountability measures from the Executive Council, Hāwīl Council and leadership
- Opportunities for Citizens to engage as knowledge transfer increases
- Social and economic benefits through policy development
- Support for the language and culture weaved into all aspects of the work

For Treaty & Citizenship Enrolment applications please Contact the Government Law & Implementation Department.

Contact Law & Implementation at
250-723-0100



Finance

The Finance Department is responsible for the effective management and safeguarding of Huu-ay-aht First Nations' financial assets. This includes maintaining accurate financial records, preparing financial statements and reports, and overseeing day-to-day financial operations such as accounts payable, accounts receivable, payroll, and general ledger transactions. In addition to operational responsibilities, the department leads financial planning, budgeting, financial policy review, annual audit and any other financial analysis needed to support informed decision-making and ensure the organization's long-term financial sustainability. The department currently has four positions in the Port Alberni Government Office and one in the Anacla Government Office.

SERVICES

- **Direct Deposit:** After submitting the Direct Deposit form and receipts, the direct deposit is issued every Wednesday. The cut-off for Direct deposit submissions is every Tuesday at noon.
- **Cheque Payments:** Cheque requisitions are processed every Tuesday and Thursday for reimbursements. Requisitions must be in by noon on a Tuesday. It will be ready approximately a week to two weeks after the correct forms and receipts are submitted to the Finance Department.
- **Finding Forms:** Direct Deposit forms can be found on our website, www.huuayaht.org, under citizen forms. If you need assistance or would like a physical copy, visit the Anacla or Port Alberni Office and request one to be printed.
- **Minor Trust:** When a Citizen turns 19, a Finance team member contacts them to release their trust funds, including any earned interest, which are paid within 90 days of their birthday once the Receipt and Release form is completed.



For forms, visit <https://huuayaht.org/forms/> or scan the QR code.



Contact Finance at
250-723-0100



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Port Alberni Government Office
4644 Adelaide St.
Port Alberni, BC, V9Y 4N4

Anacla Government Office
170 Nookemus Rd.
Anacla, BC, V0R 1B0

www.huuayaht.org