



**NRG WAVE**  
**REFUND & RETURN POLICY**  
**July 1st, 2025**

NRG Wave offers a full (60-day) money-back guarantee (on **INITIAL** Member orders), even if the bottles are empty, based on all proprietary exclusive rights to products and or services owned, sold, or distributed by NRG Wave, either through a retail network or e-commerce online sales. At any time, if a NRG Wave Member would like to cancel their account and receive a refund, NRG Wave will comply, provided the user is within the allotted 60-day timeframe. Orders other than INITIAL (First) orders will have a 30-day money-back guarantee.

NOTE: NRG Wave, rewards, commissions, and bonuses purchases are not eligible for refund at any time; only product purchases made from a member's/user's bank account or credit card can be refunded.

NRG Wave strives for the highest level of customer satisfaction; therefore, we will refund full money for your purchase if you are not satisfied with our service. Our products all include an unquestionable money-back guarantee since we consider the cases when someone will make a purchase from us and subsequently find that the service/product doesn't fit their demands or come up to their expectations. In the unlikely event that you are not 100% satisfied with our services/products, you are free to request your initial purchase amount back at any time as outlined above. NRG Wave operates under a cancel-at-any-time policy, and you can simply request that NRG Wave stop your monthly billing (if applicable) or simply stop using the service.

NRG Wave believes that we offer the most affordable, robust, and reliable service in the industry, and that's why we stand behind our refund & return policy, terms and conditions, and privacy policy with great pride. So, if for any reason you are not completely satisfied with our services, simply contact us within the allotted 7-day period or 30-day (physical products) refund period, and we will process your request no questions asked. It's that simple.

RETURNS: Most returns on products purchased will be handled by our Shipping Fulfillment Supplier at the warehouse level and will function within their return policy guidelines. NRG Wave will be responsible for a direct return of monies, a store credit, etc. NRG Wave will, in a rare case, return the purchaser's dollars to their account. This style of return has a minimum 7-day processing timeframe, as the vendor will be responsible for returning any purchasing funds to NRG Wave before the NRG Wave purchaser account can be credited.

Should you have any questions about our refund policy, please contact us at [support@nrgwave.com](mailto:support@nrgwave.com)  
All accounts violating the company policies will not be entertained for the money-back policy. For any additional information, please contact us:

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