

# Google Accessibility Conformance Report

International edition, based on VPAT® Version 2.5<sup>1</sup>

Name of product/version:	Google Chat Web
Report date:	December 17 <sup>th</sup> , 2024
Product description:	Use Google Chat to message and collaborate with anybody you work with
Contact information:	vpat-questions@google.com
Evaluation methods used:	<p>The <a href="#">W3C Website Accessibility Conformance Evaluation Methodology</a> (WCAG-EM) was followed for conducting the accessibility audit. The testing included manual accessibility testing, automated accessibility tools, and testing with assistive technology across multiple platforms and browsers.</p> <p>The following applications were used as part of the audit to identify potential accessibility issues:</p> <ul style="list-style-type: none"><li>• Desktop browsers: Chrome</li><li>• Assistive technologies: NVDA</li><li>• Accessibility testing tools: axe DevTools Pro, axe Auditor, Color Contrast Analyser</li></ul>
Applicable standards/guidelines:	<p>This report covers the degree of conformance for the following accessibility standards/guidelines:</p> <ul style="list-style-type: none"><li>• <a href="#">Web Content Accessibility Guidelines (WCAG) 2.0</a> Level A and AA</li><li>• <a href="#">Web Content Accessibility Guidelines (WCAG) 2.1</a> Level A and AA</li><li>• <a href="#">Revised Section 508 standards published January 18, 2017, and corrected January 22, 2018</a></li><li>• <a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)</a> and <a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</a></li></ul>

<sup>1</sup> “Voluntary Product Accessibility Template” and “VPAT” are registered service marks of the Information Technology Industry Council (ITI)

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## Tested Pages

- Chat Header - Widget
- Left Navigation Panel
- Chat Landing Page
- Send Message
- Message Screen
- Search Filters
- Search Result
- Create Space Modal
- Space Landing View
- Add Members Modal
- Custom/Manage Emoji Modal
- Create Emoji
- Reply In Thread
- Read a message (Chat & Spaces) in the message stream
- Get notified when I have a new message across all platforms (Chat & Spaces)

## Terms

The terms used in the conformance level information are defined as follows:

**Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

**Partially supports:** Some functionality of the product does not meet the criterion.

**Does not support:** The majority of product functionality does not meet the criterion.

**Not applicable:** The criterion is not relevant to the product.

**Not evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 — Web, Sections 10.1–10.4 of Chapter 10 — Non-Web Documents, Sections 11.1–11.4 and 11.8.2 of Chapter 11 — Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 — Documentation and Support Services
- Revised Section 508: Chapter 5 — 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 — 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Criteria	Conformance level	Remarks and explanations
<p><b><a href="#">1.1.1 Non-text Content</a></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> <li>● 10.1.1.1 (Non-web document)</li> <li>● 11.1.1.1.1 (Open Functionality Software)</li> <li>● 11.1.1.1.2 (Closed Functionality Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p>Web: Non-text content has text alternatives or a text alternate that serves an equivalent purpose.</p>
<p><b><a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.1 (Web)</li> </ul>	<p>Web: Not Applicable</p>	<p>Web: Prerecorded audio-only files are not present.</p>

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> <li>● 10.1.2.1 (Non-web document)</li> <li>● 11.1.2.1.1 (Open Functionality Software)</li> <li>● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.2 (Web)</li> <li>● 10.1.2.2 (Non-web document)</li> <li>● 11.1.2.2 (Open Functionality Software)</li> <li>● 11.1.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Not Applicable	Web: Prerecorded videos are not present.

Criteria	Conformance level	Remarks and explanations
Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.3 (Web)</li> <li>● 10.1.2.3 (Non-web document)</li> <li>● 11.1.2.3.1 (Open Functionality Software)</li> <li>● 11.1.2.3.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Not Applicable	Web: Prerecorded videos are not present, so audio description is not required.
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.1 (Web)</li> </ul>	Web: Partially Supports	Web: Most information, structure, and relationships conveyed through presentation can be programmatically determined or are

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> <li>● 10.1.3.1 (Non-web document)</li> <li>● 11.1.3.1.1 (Open Functionality Software)</li> <li>● 11.1.3.1.2 (Closed Software) – Informative only</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		<p>available in text. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>● An element's programmatic role requires one or more child elements, but the child elements are missing, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the purpose or content of the element or its related content. This occurs on the following pages: Chat Landing Page; Read a message (Chat &amp; Spaces) in the message stream; Search Filters.</li> <li>● Content is arranged visually like a data table, but it is not programmatically marked up as a table, so the table's structure and relationships are not conveyed to people who are blind and/or use a screen reader. This occurs on the following page: Custom/Manage Emoji Modal.</li> <li>● A group of form controls is not programmatically associated with their group label, so the purpose of individual controls in the group cannot be understood by people who are blind</li> </ul>

Criteria	Conformance level	Remarks and explanations
		<p>and/or use a screen reader. This occurs on the following page: Send Message.</p> <ul style="list-style-type: none"> <li>● A block of text is marked up as a heading but is not a heading, so the structure of the content is misrepresented to assistive technologies and people who are blind and/or use a screen reader. This occurs on the following page: Create Space Modal.</li> <li>● Text that visually functions as a heading is not marked up as a heading, so the structure of the content is not properly conveyed to assistive technologies and people who are blind and/or use a screen reader. This occurs on the following pages: Search Result; Chat Landing Page; Custom/Manage Emoji Modal; Create Space Modal; Create Emoji.</li> <li>● Content that is visually presented as a list is not marked up as a list, so the presence and structure of the list are not conveyed to assistive technologies and people who are blind and/or use a screen reader. This occurs on the following page: Space Landing View.</li> </ul>

Criteria	Conformance level	Remarks and explanations
		<ul style="list-style-type: none"> <li>A block of text visually styled as deleted or inserted does not have semantic markup or text to indicate programmatically that the text is deleted or inserted, so people who are blind and/or use a screen reader may not be aware that the text is deleted or inserted. This occurs on the following page: Send Message.</li> </ul>
<p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.3.2 (Web)</li> <li>10.1.3.2 (Non-web document)</li> <li>11.1.3.2.1 (Open Functionality Software)</li> <li>11.1.3.2.2 (Closed Software) – Informative only</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web: The reading and navigation order of most content is logical and intuitive. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>The order that the screen reader announces static content does not match the visual order of the content and changes the meaning of that content, so the intended meaning of the content will be lost or changed for people who are blind and/or use a screen reader. This occurs on the following page: Create Emoji.</li> <li>The screen reader skips and does not announce informative static content (text or images), so the intended meaning of that content will be lost or changed for people who are</li> </ul>

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		<p>blind and/or use a screen reader. This occurs on the following page: Chat Landing Page.</p>
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.3.3 (Web)</li> <li>10.1.3.3 (Non-web document)</li> <li>11.1.3.3 (Open Functionality Software)</li> <li>11.1.3.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p>Web: Instructions to operate and/or understand content do not rely on sensory characteristics of components such as shape, color, size, and visual location.</p>
<p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.1 (Web)</li> <li>10.1.4.1 (Non-web document)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web: For most content, color is not used as the only method to convey information, indicate an action, prompt a response, or distinguish visual elements. The following exceptions exist:</p>

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> <li>● 11.1.4.1 (Open Functionality Software)</li> <li>● 11.1.4.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		<ul style="list-style-type: none"> <li>● Color is used as the only method to convey the state (such as "checked," "pressed," or "selected") of a control, so that information will not be available to people who are colorblind and people who are blind and/or use a screen reader. This occurs on the following pages: Space Landing View; Search Result; Chat Landing Page; Send Message; Message Screen; Chat Header.</li> <li>● Color is the only visual method used to identify a link, and a link text's contrast ratio with the color of the surrounding text is less than 3:1, so people who are colorblind or have low vision may not be able to identify the link. This occurs on the following page: Create Space Modal.</li> <li>● Color is used as the only method to convey information, so that information will not be available to people who are colorblind and people who are blind and/or use a screen reader. This occurs on the</li> </ul>

Criteria	Conformance level	Remarks and explanations
		following page: Send Message.
<p><b><u>1.4.2 Audio Control</u></b> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.2 (Web)</li> <li>● 10.1.4.2 (Non-web document)</li> <li>● 11.1.4.2 (Open Functionality Software)</li> <li>● 11.1.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: A mechanism is provided to stop, pause, mute, or adjust volume for audio that automatically plays for more than 3 seconds.
<p><b><u>2.1.1 Keyboard</u></b> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.1 (Web)</li> <li>● 10.2.1.1 (Non-web document)</li> <li>● 11.2.1.1.1 (Open Functionality Software)</li> <li>● 11.2.1.1.2 (Closed Software)</li> </ul>	Web: Partially Supports	Web: On most pages, all functionality is available using only the keyboard (unless that functionality cannot be accomplished in any known way using a keyboard). If shortcut keys and accesskeys present, some may conflict with existing browser and screen reader shortcuts, and some functionality based on custom gestures may not be available when

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		<p>a screen reader is turned on. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>● A function cannot be performed using only the keyboard, so people who use the keyboard alone to navigate and operate content cannot use this function. This occurs on the following page: Space Landing View.</li> <li>● The content in a scrollable region cannot be accessed using a keyboard, so people who use a keyboard to navigate will not be able to view this content. This occurs on the following pages: Chat Landing Page; Add Members Modal.</li> </ul>
<p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.2 (Web)</li> <li>● 10.2.1.2 (Non-web document)</li> <li>● 11.2.1.2 (Open Functionality Software)</li> <li>● 11.2.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> </ul>	<p>Web: Supports</p>	<p>Web: Keyboard focus is never locked or trapped in a particular area, and the user is able to navigate to and from all navigable elements using only a keyboard.</p>

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b><u>2.1.4 Character Key Shortcuts</u></b> (Level A 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.4 (Web)</li> <li>● 10.2.1.4 (Non-web document)</li> <li>● 11.2.1.4.1 (Open Functionality Software)</li> <li>● 11.2.1.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Web: Supports	Web: If a single character key shortcut exists, then the single character key shortcut can be turned off or remapped, or it is only active when the relevant user interface component is in focus.
<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.2.1 (Web)</li> <li>● 10.2.2.1 (Non-web document)</li> </ul>	Web: Partially Supports	Web: In most cases when a time limit exists, the user is given an option to turn off, adjust, or extend the time limit. The following exceptions exist: <ul style="list-style-type: none"> <li>● Some content visually appears and disappears with no ability to adjust how long the content is visible,</li> </ul>

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> <li>● 11.2.2.1 (Open Functionality Software)</li> <li>● 11.2.2.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		<p>potentially preventing people who are blind, have low vision, or have mobility or cognitive disabilities from locating or reading the content. This occurs on the following pages: Chat Landing Page; Message Screen.</p>
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.2.2 (Web)</li> <li>● 10.2.2.2 (Non-web document)</li> <li>● 11.2.2.2 (Open Functionality Software)</li> <li>● 11.2.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web: On most pages where moving, blinking, scrolling, or auto-updating information is present, that information can be paused, stopped, hidden, or otherwise controlled by the user. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>● The user cannot pause, stop, or hide content that automatically moves, blinks, or scrolls, so people who cannot read text quickly, have attention deficit disorders or other cognitive disabilities, or use a screen reader may not be able to read or understand the content. This occurs on the following page: Send Message.</li> </ul>

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.3.1 (Web)</li> <li>● 10.2.3.1 (Non-web document)</li> <li>● 11.2.3.1 (Open Functionality Software)</li> <li>● 11.2.3.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Not Applicable	Web: The tested application does not contain flashing content.
<p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.1 (Web)</li> <li>● 10.2.4.1 (Non-web document) – Does not apply</li> <li>● 11.2.4.1 (Open Functionality)</li> </ul>	Web: Supports	Web: A method is provided to skip navigation and other page elements that are repeated across web pages.

Criteria	Conformance level	Remarks and explanations
<p>Software) – Does not apply</p> <ul style="list-style-type: none"> <li>● 11.2.4.1 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b><u>2.4.2 Page Titled</u></b> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.2 (Web)</li> <li>● 10.2.4.2 (Non-web document)</li> <li>● 11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>● 11.2.4.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> </ul>	<p>Web: Supports</p>	<p>Web: Pages have descriptive and informative titles.</p>

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b><u>2.4.3 Focus Order</u></b> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.3 (Web)</li> <li>● 10.2.4.3 (Non-web document)</li> <li>● 11.2.4.3 (Open Functionality Software)</li> <li>● 11.2.4.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web: The navigation order of most interactive elements (such as links, buttons, or form elements) is logical and preserves meaning and operability. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>● When a modal closes, keyboard focus is not returned to the control that opened the modal or to another logical location, so people who use the keyboard to navigate content (including screen reader users) may become disoriented on the page. This occurs on the following pages: Add Members Modal; Custom/Manage Emoji Modal; Create Emoji.</li> <li>● Keyboard focus is lost or misplaced as a result of user interaction or content update or refresh, so people who use the keyboard to navigate content (including screen reader users) will become disoriented. This occurs on</li> </ul>

Criteria	Conformance level	Remarks and explanations
		the following pages: Space Landing View; Search Result.
<p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.4 (Web)</li> <li>● 10.2.4.4 (Non-web document)</li> <li>● 11.2.4.4 (Open Functionality Software)</li> <li>● 11.2.4.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: The purpose of each link can be determined from the link text alone or from the link text and its programmatic context.
<p><b><u>2.5.1 Pointer Gestures</u></b> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.1 (Web)</li> <li>● 10.2.5.1 (Non-web document)</li> <li>● 11.2.5.1 (Open Functionality Software)</li> </ul>	Web: Supports	Web: All functionality that can be operated with a pointer can be operated with single-point actions.

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> <li>● 11.2.5.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>		
<p><b><u>2.5.2 Pointer Cancellation</u></b> (Level A 2.1 and 2.2)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.2 (Web)</li> <li>● 10.2.5.2 (Non-web document)</li> <li>● 11.2.5.2 (Open Functionality Software)</li> <li>● 11.2.5.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Web: Supports	<p>Web: For functionality that can be operated using a single pointer, at least one of the following is true:</p> <ul style="list-style-type: none"> <li>- The action is not triggered on the down event.</li> <li>- The action triggers on the up event, and a mechanism is available to abort the function before completion or to undo the function after completion.</li> <li>- The up-event reverses any outcome of the preceding down-event.</li> <li>- Completing the function on the down-event is essential.</li> </ul>
<p><b><u>2.5.3 Label in Name</u></b> (Level A 2.1 and 2.2)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.3 (Web)</li> <li>● 10.2.5.3 (Non-web document)</li> </ul>	Web: Partially Supports	<p>Web: For most user interface components that include visible text labels, the accessible name matches (or includes) the visible text in the label. The following exceptions exist:</p>

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> <li>● 11.2.5.3.1 (Open Functionality Software)</li> <li>● 11.2.5.3.2 (Closed Software) – Informative only</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>		<ul style="list-style-type: none"> <li>● The accessible name of an interactive element (such as a link, button, or form input) does not contain the visible label, so people who use speech input to navigate and operate content will not be able to access the element. This occurs on the following pages: Send Message; Create Emoji.</li> </ul>
<p><b><u>2.5.4 Motion Actuation</u></b> (Level A 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.4 (Web)</li> <li>● 10.2.5.4 (Non-web document)</li> <li>● 11.2.5.4 (Open Functionality Software)</li> <li>● 11.2.5.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Web: Supports	Web: Functionality that can be triggered by device motion or user motion detected by a device can be disabled, and the functionality can be operated without using motion.
<p><b><u>3.1.1 Language of Page</u></b> (Level A)</p> <p>Also applies to:</p>	Web: Supports	Web: The language of each page is correct and can be determined programmatically.

Criteria	Conformance level	Remarks and explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.1.1 (Web)</li> <li>● 10.3.1.1 (Non-web document)</li> <li>● 11.3.1.1.1 (Open Functionality Software)</li> <li>● 11.3.1.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b><u>3.2.1 On Focus</u></b> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.1 (Web)</li> <li>● 10.3.2.1 (Non-web document)</li> <li>● 11.3.2.1 (Open Functionality Software)</li> <li>● 11.3.2.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p>Web: When an element receives focus, a change in context (such as a substantial change to the page, the spawning of a pop-up window, or a change in focus) that may disorient the user does not occur.</p>

Criteria	Conformance level	Remarks and explanations
Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b><u>3.2.2 On Input</u></b> (Level A)            Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.2 (Web)</li> <li>● 10.3.2.2 (Non-web document)</li> <li>● 11.3.2.2 (Open Functionality Software)</li> <li>● 11.3.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: When a user inputs information or interacts with a control, it does not result in a substantial change to the page that could disorient the user unless the user is informed about the change ahead of time.
<p><b><u>3.3.1 Error Identification</u></b>            (Level A)            Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.1 (Web)</li> <li>● 10.3.3.1 (Non-web document)</li> </ul>	Web: Supports	Web: For form controls where an input error is automatically detected, a text message or alert is provided that identifies the field/control where the error was detected and describes the error.

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> <li>● 11.3.3.1.1 (Open Functionality Software)</li> <li>● 11.3.3.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b><u>3.3.2 Labels or Instructions</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.2 (Web)</li> <li>● 10.3.3.2 (Non-web document)</li> <li>● 11.3.3.2 (Open Functionality Software)</li> <li>● 11.3.3.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web: For most form controls/input fields requiring user input, labels, instructions, and/or error messages are provided to identify the controls/input fields in the form so that users know what input data is expected. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>● The label of an element is not persistent (always visible on the page), so the element's purpose may be difficult to discover. This occurs on the following pages: Search Result; Chat Landing Page; Add Members Modal; Custom/Manage Emoji Modal; Create Space Modal.</li> </ul>

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b><u>4.1.1 Parsing</u></b> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.4.1.1 (Web)</li> <li>● 10.4.1.1 (Non-web document)</li> <li>● 11.4.1.1.1 (Open Functionality Software)</li> <li>● 11.4.1.1.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> and the <a href="#">WCAG 2.1 Editorial Errata</a> .
<p><b><u>4.1.2 Name, Role, Value</u></b> (Level A)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.4.1.2 (Web)</li> <li>● 10.4.1.2 (Non-web document)</li> </ul>	Web: Does Not Support	Web: The name, role, state, and value of most user interface components cannot be programmatically determined, causing significant problems for users of assistive technologies. The following exceptions exist:

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> <li>● 11.4.1.2.1 (Open Functionality Software)</li> <li>● 11.4.1.2.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		<ul style="list-style-type: none"> <li>● A button does not have a programmatic name, so its name (such as "Submit" or "Cancel") is not conveyed to screen readers and other assistive technologies and will not be available to people who use those technologies. This occurs on the following pages: Chat Landing Page; Message Screen.</li> <li>● A form field does not have a programmatic name, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the purpose of the form field or what input it requires. This occurs on the following pages: Chat Landing Page; Add Members Modal.</li> <li>● An element is missing one or more required attributes in its HTML code that would provide its programmatic role, name, state, or another property to assistive technology, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the name, purpose, or content of the element or how to interact with it. This occurs on the</li> </ul>

Criteria	Conformance level	Remarks and explanations
		<p>following pages: Chat Header; Search Filters.</p> <ul style="list-style-type: none"> <li>● An element does not have an attribute in its HTML code that will provide its programmatic state (such as "checked"/"not checked") to assistive technology or the state assigned is not correct, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the current state of the element or how to interact with it. This occurs on the following pages: Space Landing View; Search Result; Send Message.</li> <li>● A form input element does not have a programmatic name, so people who are blind and/or use a screen reader or other assistive technology may not be able to determine the name of the element and may not understand its purpose or how to interact with it. This occurs on the following page: Search Filters.</li> <li>● An element has an invalid attribute in its HTML code that is intended to provide its programmatic role, name, state, or another property to</li> </ul>

Criteria	Conformance level	Remarks and explanations
		<p>assistive technology, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the name, purpose, or content of the element or how to interact with it. This occurs on the following page: Chat Header.</p> <ul style="list-style-type: none"> <li>• A button does not have a programmatic role, so its role (usually button, but sometimes link or something else) is not conveyed to screen readers and other assistive technologies and will not be available to people who use those technologies. This occurs on the following pages: Space Landing View; Message Screen; Left Navigation Panel; Read a message (Chat &amp; Spaces) in the message stream.</li> <li>• An element that appears and functions like a combobox does not have the required attributes in its HTML code needed to provide its programmatic role, name, state, and other properties to assistive technology, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the</li> </ul>

Criteria	Conformance level	Remarks and explanations
		<p>name, purpose, or content of the element or how to interact with it. This occurs on the following page: Add Members Modal.</p> <ul style="list-style-type: none"> <li>• The programmatic state of an element that reveals or hides content ("expanded" or "collapsed") is missing or is used incorrectly, so people who are blind and/or use a screen reader or other assistive technology will not be informed of the current state of the element or the state will be misrepresented. This occurs on the following pages: Space Landing View; Send Message; Message Screen; Chat Header; Left Navigation Panel; Read a message (Chat &amp; Spaces) in the message stream.</li> <li>• For an element that allows a user either to select or not select a single option (like a checkbox or radio buttons) or to select from among 2 or more options (like a select dropdown), the state (such as checked/unchecked or selected/not selected) is not conveyed to assistive technology, so people who are blind and/or use a screen reader or other assistive</li> </ul>

Criteria	Conformance level	Remarks and explanations
		<p>technology may not be able to understand the purpose of the element, the options available, and whether the element or an option is currently checked. This occurs on the following page: Send Message.</p> <ul style="list-style-type: none"> <li>• In a table that can be sorted by column, the sorted state (ascending or descending) of the table's columns is not conveyed to assistive technology or the state conveyed is incorrect, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the order in which the table's content is presented and whether that order is meaningful when interpreting the data. This occurs on the following page: Custom/Manage Emoji Modal.</li> <li>• An element has an invalid attribute in its HTML code that is intended to provide its programmatic role, name, state, or another property to assistive technology, so people who are blind and/or use a screen reader or other assistive technology may not</li> </ul>

Criteria	Conformance level	Remarks and explanations
		<p>be able to understand the name, purpose, or content of the element or how to interact with it. This occurs on the following page: Custom/Manage Emoji Modal.</p> <ul style="list-style-type: none"> <li>● An iframe does not have a programmatic title that is conveyed to assistive technology, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the purpose or content of the iframe without browsing its content. This occurs on the following pages: Search Result; Chat Landing Page; Add Members Modal; Custom/Manage Emoji Modal; Create Space Modal; Create Emoji; Get notified when I have a new message across all platforms (Chat &amp; Spaces).</li> <li>● The HTML code for a link or button is nested inside the code of another link or button, so assistive technologies may not be able to determine the function of the element. This occurs on the following page: Search Result.</li> <li>● A form input element does not have a programmatic</li> </ul>

Criteria	Conformance level	Remarks and explanations
		<p>name, so people who are blind and/or use a screen reader or other assistive technology may not be able to determine the name of the element and may not understand its purpose or how to interact with it. This occurs on the following pages: Add Members Modal; Search Filters.</p>

**Table 2: Success Criteria, Level AA**

Criteria	Conformance level	Remarks and explanations
<p><b><u>1.2.4 Captions (Live)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.4 (Web)</li> <li>● 10.1.2.4 (Non-web document)</li> <li>● 11.1.2.4 (Open Functionality Software)</li> <li>● 11.1.2.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable</p>	<p>Web: Live multimedia files with audio are not present, so synchronized captions are not required.</p>
<p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.5 (Web)</li> <li>● 10.1.2.5 (Non-web document)</li> <li>● 11.1.2.5 (Open Functionality Software)</li> <li>● 11.1.2.5 (Closed Software)</li> </ul>	<p>Web: Not Applicable</p>	<p>Web: Prerecorded multimedia files are not present, so audio descriptions are not required.</p>

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b><u>1.3.4 Orientation</u></b> (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.4 (Web)</li> <li>● 10.1.3.4 (Non-web document)</li> <li>● 11.1.3.4 (Open Functionality Software)</li> <li>● 11.1.3.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Web: Supports	Web: Orientation of the content is not locked to either landscape or portrait unless a specific orientation is essential for the functionality.
<p><b><u>1.3.5 Identify Input Purpose</u></b> (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.5 (Web)</li> </ul>	Web: Supports	Web: The purpose for each input field that collects an individual's personal data is programmatically defined based on the WCAG list of

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> <li>● 10.1.3.5 (Non-web document)</li> <li>● 11.1.3.5.1 (Open Functionality Software)</li> <li>● 11.1.3.5.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>		<p>Input Purposes for User Interface Components.</p>
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.3 (Web)</li> <li>● 10.1.4.3 (Non-web document)</li> <li>● 11.1.4.3 (Open Functionality Software)</li> <li>● 11.1.4.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web: Most text and images of regular text have the required color contrast ratio with their backgrounds. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>● The color contrast ratio on hover or focus between a control's text label and its background is less than 4.5:1, so people who are colorblind or have low vision may have difficulty reading the text label of the control. This occurs on the following pages: Chat Landing Page; Message Screen.</li> <li>● The color contrast ratio between text placed over an image and that image is less than 4.5:1, so people who are colorblind or have low vision may have difficulty reading</li> </ul>

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		<p>the text. This occurs on the following pages: Send Message; Left Navigation Panel.</p> <ul style="list-style-type: none"> <li>The color contrast ratio between text and its background is less than 4.5:1, so people who are colorblind or have low vision may have difficulty reading the text. This occurs on the following page: Chat Header.</li> </ul>
<p><b>1.4.4 Resize text</b> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.4 (Web)</li> <li>10.1.4.4 (Non-web document)</li> <li>11.1.4.4.1 (Open Functionality Software)</li> <li>11.1.4.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web: Most content is readable and functional when browser zoom is set to 200% of its initial size. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>Content is lost, clipped, or obscured when the page is zoomed to 200%, so people who have low vision and need to enlarge text to read it may not have access to that content. This occurs on the following page: Send Message.</li> <li>Functionality is lost when the page is zoomed to 200%, so people who have low vision and need to enlarge text to read it may not have access to this functionality. This occurs on the following page: Send Message.</li> </ul>

Criteria	Conformance level	Remarks and explanations
<p><b>1.4.5 Images of Text</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.5 (Web)</li> <li>● 10.1.4.5 (Non-web document)</li> <li>● 11.1.4.5.1 (Open Functionality Software)</li> <li>● 11.1.4.5.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web: On most pages, when content can be presented visually using only text, an image of text is not used to present that text. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>● Text on the page is text embedded in an image instead of actual text. An image of text is difficult to zoom or otherwise modify, so people who have low vision and need to enlarge text to read it may not be able to read the text. People with other disabilities that need to otherwise modify text to read it also may not be able to read this text. This occurs on the following pages: Send Message.</li> </ul>
<p><b>1.4.10 Reflow</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.10 (Web)</li> <li>● 10.1.4.10 (Non-web document)</li> <li>● 11.1.4.10 (Open Functionality Software)</li> <li>● 11.1.4.10 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web: The content of most pages is viewable without scrolling horizontally when the viewport is set to 320 CSS pixels wide. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>● When the page is adjusted to an equivalent width of 320 pixels and content reflows to fit within the viewport, some content or functionality becomes unavailable, so people with low vision who</li> </ul>

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>		<p>increase the size of text and other content using the browser zoom will not be able to access all of the page's content and/or functionality. This occurs on the following pages: Space Landing View; Send Message; Message Screen; Add Members Modal; Chat Header; Read a message (Chat &amp; Spaces) in the message stream; Reply In Thread.</p> <ul style="list-style-type: none"> <li>● When the page is adjusted to an equivalent width of 320 pixels and content reflows to fit within the viewport, some content overlaps and cannot be seen or understood, so the overlapping content is not available to people with low vision who increase the size of text and other content using the browser zoom. This occurs on the following pages: Add Members Modal; Create Space Modal.</li> </ul>
<p><b><u>1.4.11 Non-text Contrast</u></b> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.11 (Web)</li> <li>● 10.1.4.11 (Non-web document)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web: Most of the boundaries and indicators of the visual state(s) of each active user component and any graphics required to understand content have a 3:1 color contrast ratio with adjacent color(s) or their</p>

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> <li>● 11.1.4.11 (Open Functionality Software)</li> <li>● 11.1.4.11 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>		<p>background. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>● The focus indicator of an interactive element (like a button or input field) does not have a 3:1 color contrast ratio with the background, so people who are colorblind or have low vision may have difficulty perceiving when the interactive element is receiving focus. This occurs on the following pages: Space Landing View; Chat Landing Page; Send Message; Message Screen; Add Members Modal; Left Navigation Panel; Custom/Manage Emoji Modal.</li> <li>● The visual boundary of an interactive element (like a radio button or input field) does not have a 3:1 color contrast ratio with the background, so people who are colorblind or have low vision may have difficulty perceiving the boundaries of the interactive element. This occurs on the following pages: Space Landing View; Chat Landing Page; Send Message; Chat Header.</li> </ul>

Criteria	Conformance level	Remarks and explanations
		<ul style="list-style-type: none"> <li>● An icon (or part of the icon required to understand its content) does not have a 3:1 color contrast ratio with the background or adjacent colors, so people who are colorblind or have low vision may not be able understand the information presented by the icon. This occurs on the following page: Send Message.</li> <li>● The indicator for the state of an interactive element (like a checkbox or radio button) does not have a 3:1 color contrast ratio with the background, so people who are colorblind or have low vision may have difficulty perceiving the state of the interactive element. This occurs on the following pages: Chat Landing Page; Send Message.</li> </ul>
<p><b><a href="#">1.4.12 Text Spacing</a></b> (Level AA 2.1 and 2.2)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.12 (Web)</li> <li>● 10.1.4.12 (Non-web document)</li> <li>● 11.1.4.12 (Open Functionality Software)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web: For most content, the spacing between letters, words, lines of text and paragraphs can be adjusted with no loss of content or functionality. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>● When text spacing is adjusted to help people with</li> </ul>

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> <li>● 11.1.4.12 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>		<p>vision, reading and cognitive disabilities, some content cannot be seen because it is cut off. This occurs on the following page: Chat Header.</p>
<p><b><u>1.4.13 Content on Hover or Focus</u></b> (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.13 (Web)</li> <li>● 10.1.4.13 (Non-web document)</li> <li>● 11.1.4.13 (Open Functionality Software)</li> <li>● 11.1.4.13 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Web: In most cases when additional content is triggered by pointer hover or keyboard focus, that additional content can be dismissed and hovered over, and the content persists until the user dismisses it. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>● Content that appears on mouse hover or keyboard focus (such as tooltips, drop-down menus, or popups) is not dismissible, so it obscures all or part of the original content on the page. This occurs on the following pages: Search Result; Chat Landing Page; Send Message; Add Members Modal; Read a message (Chat &amp; Spaces) in the message stream.</li> <li>● Content that appears on mouse hover (such as tooltips, drop-down menus, or popups) disappears when</li> </ul>

Criteria	Conformance level	Remarks and explanations
		<p>the mouse pointer is moved over that content, meaning people with disabilities, especially people with low vision who need to magnify text, may not be able to read the additional content. This occurs on the following pages: Send Message; Chat Header.</p>
<p><b>2.4.5 Multiple Ways</b> (Level AA)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.5 (Web)</li> <li>● 10.2.4.5 (Non-web document) – Does not apply</li> <li>● 11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>● 11.2.4.5 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> </ul>	<p>Web: Supports</p>	<p>Web: Multiple ways are available to find other pages on the site.</p>

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b><u>2.4.6 Headings and Labels</u></b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.6 (Web)</li> <li>10.2.4.6 (Non-web document)</li> <li>11.2.4.6 (Open Functionality Software)</li> <li>11.2.4.6 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web: Most headings and labels for form and interactive controls are informative. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>A programmatic label for a control or form input field does not convey the purpose of the control or input, so people who are blind and/or use a screen reader may not understand what the control does or what data to enter. This occurs on the following pages: Space Landing View; Search Result; Send Message; Chat Header; Left Navigation Panel; Reply In Thread.</li> <li>Multiple buttons have identical programmatic labels but different functionality, and there is no programmatic context, so people who are blind and/or use a screen reader will not know or may be confused or misled about what each button does. This occurs on the following pages: Chat Landing Page; Left Navigation Panel;</li> </ul>

Criteria	Conformance level	Remarks and explanations
		Custom/Manage Emoji Modal.
<p><b><u>2.4.7 Focus Visible</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.7 (Web)</li> <li>● 10.2.4.7 (Non-web document)</li> <li>● 11.2.4.7 (Open Functionality Software)</li> <li>● 11.2.4.7 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<p>Web: In most cases, it is visually apparent which page element is currently receiving keyboard focus. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>● An interactive element (such as a link, button, or form input) does not have a visual focus indicator, so sighted people who use a keyboard to navigate content will not know when that element is receiving focus. This occurs on the following pages: Search Result; Left Navigation Panel.</li> </ul>
<p><b><u>3.1.2 Language of Parts</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.1.2 (Web)</li> <li>● 10.3.1.2 (Non-web document)</li> <li>● 11.3.1.2 (Open Functionality Software) – Does not apply</li> </ul>	Web: Supports	Web: The language of each section of content that is different from the default language of the page is correctly identified and can be determined programmatically.

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> <li>● 11.3.1.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b><u>3.2.3 Consistent Navigation</u></b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.3 (Web)</li> <li>● 10.3.2.3 (Non-web document) – Does not apply</li> <li>● 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>● 11.3.2.3 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p>	Web: Supports	Web: Navigation patterns that are repeated on web pages are presented in the same relative order each time they appear and do not change order when navigating through the site.

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.4 (Web)</li> <li>● 10.3.2.4 (Non-web document) – Does not apply</li> <li>● 11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>● 11.3.2.4 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not</li> </ul>	Web: Supports	Web: Labels, names, and text alternatives for content that have the same functionality across multiple web pages are consistently identified.

Criteria	Conformance level	Remarks and explanations
<p style="text-align: center;">apply to non-web docs</p>		
<p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.3 (Web)</li> <li>● 10.3.3.3 (Non-web document)</li> <li>● 11.3.3.3 (Open Functionality Software)</li> <li>● 11.3.3.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p>Web: If input errors are automatically detected, suggestions are provided in text for correcting the input in a timely and accessible manner before the data is submitted to the server.</p>
<p><b><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.4 (Web)</li> <li>● 10.3.3.4 (Non-web document)</li> <li>● 11.3.3.4 (Open Functionality Software)</li> </ul>	<p>Web: Supports</p>	<p>Web: If the user can change or delete legal transactions, financial transactions, student exam responses, or data transactions that are unrecoverable or unintentionally modify or delete data, the changes and/or deletions are reversible, verified, or confirmed.</p>

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> <li>● 11.3.3.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b>4.1.3 Status Messages</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.4.1.3 (Web)</li> <li>● 10.4.1.3 (Non-web document)</li> <li>● 11.4.1.3 (Open Functionality Software)</li> <li>● 11.4.1.3 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: Does Not Support</p>	<p>Web: In most cases, status messages can not be programmatically determined and presented by assistive technologies without receiving focus. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>● A status message is not automatically announced by the screen reader, so people who are blind and/or use a screen reader or other assistive technology may completely miss the status message or they may not hear it in a timely fashion. This occurs on the following pages: Search Result; Chat Header; Custom/Manage Emoji Modal; Create Emoji; Get notified when I have a new message across all platforms (Chat &amp; Spaces).</li> </ul>



### **Table 3: Success Criteria, Level AAA**

Notes: Not evaluated. Google Chat was not assessed for WCAG 2.1 Level AAA conformance.

## Revised Section 508 Report

### Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance level	Remarks and explanations
302.1 Without Vision	Web: Partially Supports	Web: Most functionality is usable without vision. Exceptions are noted in: <ul style="list-style-type: none"><li>● 1.3.1 Info and Relationships</li><li>● 1.3.2 Meaningful Sequence</li><li>● 1.4.1 Use of Color</li><li>● 2.1.1 Keyboard</li><li>● 2.2.1 Timing Adjustable</li><li>● 2.4.3 Focus Order</li><li>● 2.4.6 Headings and Labels</li><li>● 4.1.2 Name, Role, Value</li></ul>
302.2 With Limited Vision	Web: Partially Supports	Web: Most functionality is usable with limited vision. Exceptions are noted in: <ul style="list-style-type: none"><li>● 1.3.1 Info and Relationships</li><li>● 1.3.2 Meaningful Sequence</li><li>● 1.4.1 Use of Color</li><li>● 1.4.3 Contrast (minimum)</li><li>● 1.4.4 Resize Text</li><li>● 1.4.5 Images of Text</li><li>● 2.1.1 Keyboard</li><li>● 2.2.1 Timing Adjustable</li><li>● 2.4.3 Focus Order</li><li>● 2.4.6 Headings and Labels</li><li>● 2.4.7 Focus Visible</li><li>● 3.3.2 Labels or Instructions</li><li>● 4.1.2 Name, Role, Value</li></ul>

Criteria	Conformance level	Remarks and explanations
302.3 Without Perception of Color	Web: Partially Supports	<p>Web: Most functionality is usable without perception of color. Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>• 1.4.1 Use of Color</li> <li>• 1.4.3 Contrast (minimum)</li> </ul>
302.4 Without Hearing	Web: Supports	Web: All functionality is usable without hearing.
302.5 With Limited Hearing	Web: Supports	Web: All functionality is usable with limited hearing.
302.6 Without Speech	Web: Not Applicable	Web: The product does not require the use of speech.
302.7 With Limited Manipulation	Web: Partially Supports	<p>Web: Most functionality is usable with limited manipulation and does not require fine motor control or simultaneous manual operations. Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>• 2.1.1 Keyboard</li> <li>• 2.2.1 Timing Adjustable</li> <li>• 2.4.3 Focus Order</li> <li>• 2.4.6 Headings and Labels</li> <li>• 2.4.7 Focus Visible</li> <li>• 4.1.2 Name, Role, Value</li> </ul>
302.8 With Limited Reach and Strength	Web: Supports	Web: All functionality is usable with limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Partially Supports	Web: Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features

Criteria	Conformance level	Remarks and explanations
		<p>that allow them to adapt content and work with assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 1.3.1 Info and Relationships</li> <li>● 1.3.2 Meaningful Sequence</li> <li>● 1.4.1 Use of Color</li> <li>● 1.4.5 Images of Text</li> <li>● 2.1.1 Keyboard</li> <li>● 2.2.1 Timing Adjustable</li> <li>● 2.2.2 Pause, Stop, Hide</li> <li>● 2.4.3 Focus Order</li> <li>● 2.4.6 Headings and Labels</li> <li>● 2.4.7 Focus Visible</li> <li>● 3.3.2 Labels or Instructions</li> <li>● 4.1.2 Name, Role, Value</li> </ul>

## Chapter 4: Hardware

Notes: Not applicable. Google Chat is not a hardware product.

## Chapter 5: [Software](#)

Notes: Google Chat is a web application, so its compliance with some of this chapter's criteria is dependent on the accessibility features available in the browser and operating system used to access this application.

Criteria	Conformance level	Remarks and explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	Web: See WCAG 2.1 section	Web: See information in WCAG 2.1 section
<a href="#">502 Interoperability with Assistive Technology</a>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Web: Supports	
502.2.2 No Disruption of Accessibility Features	Web: Supports	
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Web: Partially Supports	<p>Web: The role, state(s), properties, boundary, name, and description of most objects can be programmatically determined, so those attributes can be perceived and conveyed by assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 4.1.2. Name, Role, Value</li> </ul>
502.3.2 Modification of Object Information	Web: Partially Supports	Web: For most objects that allow the user to

Criteria	Conformance level	Remarks and explanations
		<p>set their respective properties and/or state, the act of setting a property or state is available programmatically, so that it can be perceived and performed using assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 4.1.2. Name, Role, Value</li> </ul>
502.3.3 Row, Column, and Headers	Web: Partially Supports	<p>Web: In most instances when a data table is present, all information in the data cells and the row and/or column headers associated with each data cell are available programmatically, so they can be perceived and conveyed by assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 1.3.1 Info and Relationships</li> </ul>
502.3.4 Values	Web: Partially Supports	Web: For most objects that have a current

Criteria	Conformance level	Remarks and explanations
		<p>value or have a set or range of values associated with the object, the value(s) is available programmatically, so it can be perceived and conveyed by assistive technology. Exceptions include:</p> <ul style="list-style-type: none"> <li>● 4.1.2. Name, Role, Value</li> </ul>
502.3.5 Modification of Values	Web: Partially Supports	<p>Web: For most objects that allow the user to set or modify its value, the act of setting a value is available programmatically, so that it can be perceived and performed using assistive technology. Exceptions include:</p> <ul style="list-style-type: none"> <li>● 4.1.2 Name, Role, Value</li> </ul>
502.3.6 Label Relationships	Web: Partially Supports	<p>Web: For most elements that act as a label for another element and elements that are labeled by another element, the labeling relationship is</p>

Criteria	Conformance level	Remarks and explanations
		<p>programmatically determinable, so it can be perceived and conveyed by assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 1.3.1 information and Relationships</li> <li>● 4.1.2. Name, Role, Value</li> </ul>
502.3.7 Hierarchical Relationships	Web: Supports	Web: When a page contains elements that have a parent-child relationship, those relationships are programmatically determinable, so they can be perceived by assistive technology.
502.3.8 Text	Web: Supports	Web: The content of text objects, text attributes, and the boundary of text rendered to the screen, are programmatically determinable.
502.3.9 Modification of Text	Web: Supports	Web: All text that can be set by the user is capable of being set programmatically,

Criteria	Conformance level	Remarks and explanations
		including through assistive technology.
502.3.10 List of Actions	Web: Supports	Web: For objects, a list of all actions that can be executed on that object are programmatically determinable.
502.3.11 Actions on Objects	Web: Partially Supports	<p>Web: For most of the elements on which one or more actions may be performed, all of those actions are available programmatically, so that each action can be performed using assistive technology. Exceptions include:</p> <ul style="list-style-type: none"> <li>• 2.1.1 Keyboard</li> </ul>
502.3.12 Focus Cursor	Web: Supports	Web: The application exposes information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface components.
502.3.13 Modification of Focus Cursor	Web: Supports	Web: All focus, text insertion point, and selection attributes that can be set by the user can be set programmatically,

Criteria	Conformance level	Remarks and explanations
		including using assistive technology.
502.3.14 Event Notification	Web: Partially Supports	<p>Web: In most cases, status messages relevant to user interactions are available to, and presented by, assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 4.1.3 Status Messages</li> </ul>
502.4 Platform Accessibility Features	Web: Supports	Web: The application does not have independent accessibility features. It utilizes the accessibility features of the browser and operating system used to access it.
<b><u>503 Applications</u></b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Web: Supports	Web: The application permits user preferences from platform settings for color, contrast, font type, font size, and focus cursor.
503.3 Alternative User Interfaces	Web: Not Applicable	Web: The application does not provide an alternative user interface.

Criteria	Conformance level	Remarks and explanations
<b>503.4 User Controls for Captions and Audio Description</b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Web: Not Applicable	Web: Prerecorded videos are not present, so captions are not required.
503.4.2 Audio Description Controls	Web: Not Applicable	Web: Prerecorded videos are not present, so audio description is not required.
<b><u>504 Authoring Tools</u></b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Web: Not Applicable	Web: The application is not an authoring tool.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Web: Not Applicable	Web: The application is not an authoring tool.
504.2.2 PDF Export	Web: Not Applicable	Web: The application is not an authoring tool.
504.3 Prompts	Web: Not Applicable	Web: The application is not an authoring tool.
504.4 Templates	Web: Not Applicable	Web: The application is not an authoring tool.

## Chapter 6: [Support Documentation and Services](#)

Notes: Not evaluated. Pending evaluation of the shared documentation website and shared support services for Google products.

Criteria	Conformance level	Remarks and explanations
601.1 Scope		
<b><u>602 Support Documentation</u></b>		
602.2 Accessibility and Compatibility Features	Web: Not Applicable	Web: Support documentation for this product exists but is verified in another Accessibility Conformance Report.
602.3 Electronic Support Documentation	Web: Not applicable	Web: Support documentation for this product exists but is verified in another Accessibility Conformance Report.
602.4 Alternate Formats for Non-Electronic Support Documentation	Web: Not applicable	Web: Support documentation for this product exists but is verified in another Accessibility Conformance Report.
<b><u>603 Support Services</u></b>		
603.2 Information on Accessibility and Compatibility Features	Web: Not applicable	
603.3 Accommodation of Communication Needs	Web: Not applicable	

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## Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Web: Partially Supports	<p>Web: Most functionality is usable without vision. Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 1.3.1 Info and Relationships</li> <li>● 1.3.2 Meaningful Sequence</li> <li>● 1.4.1 Use of Color</li> <li>● 2.1.1 Keyboard</li> <li>● 2.2.1 Timing Adjustable</li> <li>● 2.4.3 Focus Order</li> <li>● 2.4.6 Headings and Labels</li> <li>● 4.1.2 Name, Role, Value</li> <li>● 4.1.3 Status Messages</li> </ul>
4.2.2 Usage with limited vision	Web: Partially Supports	<p>Web: Most functionality is usable with limited vision. Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 1.3.1 Info and Relationships</li> <li>● 1.3.2 Meaningful Sequence</li> <li>● 1.4.1 Use of Color</li> <li>● 1.4.3 Contrast (minimum)</li> <li>● 1.4.4 Resize Text</li> <li>● 1.4.5 Images of Text</li> <li>● 1.4.10 Non-Text Contrast</li> <li>● 1.4.11 Non-Text Contrast</li> <li>● 1.4.12 Text Spacing</li> <li>●</li> <li>● 1.4.13 Content on Hover or Focus</li> <li>● 2.1.1 Keyboard</li> <li>● 2.2.1 Timing Adjustable</li> <li>● 2.4.3 Focus Order</li> <li>● 2.4.6 Headings and Labels</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>● 2.4.7 Focus Visible</li> <li>● 3.3.2 Labels or Instructions</li> <li>● 4.1.2 Name, Role, Value</li> </ul>
4.2.3 Usage without perception of colour	Web: Partially Supports	<p>Web: Most functionality is usable without perception of color. Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 1.4.1 Use of Color</li> <li>● 1.4.3 Contrast (minimum)</li> <li>● 1.4.11 Non-Text Contrast</li> </ul>
4.2.4 Usage without hearing	Web: Supports	Web: All functionality is usable without hearing.
4.2.5 Usage with limited hearing	Web: Supports	Web: All functionality is usable with limited hearing.
4.2.6 Usage without vocal capability	Web: Not Applicable	Web: The product does not require the use of speech or other vocal output.
4.2.7 Usage with limited manipulation or strength	Web: Partially Supports	<p>Web: Most functionality is usable by people with limited manipulation and does not require manipulation, simultaneous action, or hand strength. Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 1.4.13 Content on Hover or Focus</li> <li>● 2.1.1 Keyboard</li> <li>● 2.2.1 Timing Adjustable</li> <li>● 2.4.3 Focus Order</li> <li>● 2.4.6 Headings and Labels</li> <li>● 2.4.7 Focus Visible</li> <li>● 2.5.3 Label in Name</li> <li>● 4.1.2 Name, Role, Value</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
4.2.8 Usage with limited reach	Web: Supports	<p>Web: All functionality is usable by people with limited reach.</p> <ul style="list-style-type: none"> <li>● 1.4.13 Content on Hover or Focus</li> <li>● 2.5.3 Label in Name</li> </ul>
4.2.9 Minimize photosensitive seizure triggers	Web: Supports	<p>Web: All functionality may be operated in a mode that minimizes the potential for triggering photosensitive seizures.</p>
4.2.10 Usage with limited cognition	Web: Partially Supports	<p>Web: Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 1.3.1 Info and Relationships</li> <li>● 1.3.2 Meaningful Sequence</li> <li>● 1.4.1 Use of Color</li> <li>● 1.4.5 Images of Text</li> <li>● 1.4.10 Non-Text Contrast</li> <li>● 1.4.12 Text Spacing</li> <li>● 1.4.13 Content on Hover or Focus</li> <li>● 2.1.1 Keyboard</li> <li>● 2.2.1 Timing Adjustable</li> <li>● 2.2.2 Pause, Stop, Hide</li> <li>● 2.4.3 Focus Order</li> <li>● 2.4.6 Headings and Labels</li> <li>● 2.4.7 Focus Visible</li> <li>● 2.5.3 Label in Name</li> <li>● 3.3.2 Labels or Instructions</li> <li>● 4.1.2 Name, Role, Value</li> <li>● 4.1.3 Status Messages</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
4.2.11 Privacy	Web: Supports	Web: The Google Chat web pages do not provide any privacy features

## Chapter 5: Generic Requirements

Criteria	Conformance Level	Remarks and Explanations
<b>5.1 Closed functionality</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.2 General</b>	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
<b>5.1.3 Non-visual access</b>	Heading cell – no response required	Heading cell – no response required
5.1.3.1 General	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.2 Auditory output delivery including speech	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.3 Auditory output correlation	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.4 Speech output user control	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.5 Speech output automatic interruption	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.6 Speech output for non-text content	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.7 Speech output for video information	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.8 Masked entry	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.9 Private access to personal data	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.10 Non-interfering audio output	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.11 Private listening	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.12 Speaker volume	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.13 Volume reset	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.14 Spoken languages	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.15 Non-visual error identification	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.16 Receipts, tickets, and transactional outputs	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.4 Functionality closed to text enlargement	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from enlarging text.
5.1.5 Visual output for auditory information	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.1.5 Visual output for auditory information.
<b>5.1.6 Operation without keyboard interface</b>	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from operating a keyboard interface.
5.1.6.2 Input focus	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that

Criteria	Conformance Level	Remarks and Explanations
		prevent a user from operating a keyboard interface.
5.2 Activation of accessibility features	Web: Not Applicable	Web: The product's documented accessibility features for specific needs can be activated without relying on a method that does not support that need.
5.3 Biometrics	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.3 Biometrics.
5.4 Preservation of accessibility information during conversion	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.4 Preservation of accessibility information during conversion.
<b>5.5 Operable parts</b>	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.5 Operable parts – 5.5.1 Means of operation.
5.5.2 Operable parts discernibility	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.5 Operable parts – 5.5.1 Means of operation.
<b>5.6 Locking or toggle controls</b>	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.6 Locking or toggle controls – 5.6.1 Tactile or auditory status.

Criteria	Conformance Level	Remarks and Explanations
5.6.2 Visual status	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.6 Locking or toggle controls – 5.6.2 Visual status.
5.7 Key repeat	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.7 Key repeat.
5.8 Double-strike key acceptance	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.8 Double-strike key acceptance.
5.9 Simultaneous user actions	Web: Supports	Web: The product does not require simultaneous user actions. The product is compatible with system settings for sequential key presses, such as Sticky Keys.

## **Chapter 6: ICT with Two-Way Voice Communication**

Notes: Not applicable. Google Chat does not contain functionality relating to, nor does it require/rely on, two-way voice communication.

## **Chapter 7: ICT with Video Capabilities**

Notes: Not Applicable. Google Chat does not contain any multimedia as a core functionality.

## Chapter 8: Hardware

Notes: Not applicable. Google Chat is not a hardware product.

## Chapter 9: Web

Notes: The ICT covered by this report is a web application. As such, its accessibility requirements are covered in the WCAG 2.1 section.

## Chapter 10: Non-Web Documents

Notes: Not applicable. Google Chat does not include non-web documents.

## Chapter 11: Software

Notes: Not applicable. Google Chat is a web application under EN 301 549 definitions.

## Chapter 12: Documentation and Support Services

Notes: Not evaluated. Pending evaluation of the shared documentation website and shared support services for Google Chat Web.

Criteria	Conformance Level	Remarks and Explanations
<b>12.1 Product documentation</b>	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Web: Not Applicable	Web: Support documentation for this product exists but is verified in another Accessibility Conformance Report.
12.1.2 Accessible documentation	Web: Not applicable	Web: Support documentation for this product exists but is verified in another Accessibility Conformance Report.
<b>12.2 Support Services</b>	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Web: Not applicable	
12.2.3 Effective communication	Web: Not applicable	
12.2.4 Accessible documentation	Web: Not applicable	

## **Chapter 13: ICT Providing Relay or Emergency Service Access**

Notes: Not applicable. Google Chat does not provide relay or emergency service access.

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