

SOUTH PLACE HOTEL

GUEST ROOM GUIDE

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The Lifestyle Team

If you've forgotten to pack an essential item, you can't figure out how to work something in your room, if you need a restaurant reservation or recommendation of where to eat, drink or shop, then call our lifestyle team. Our Team is delighted to assist you and to answer your questions.

SOUTH PLACE HOTEL

Room Lighting and Blind Control

The room controllers, located on either side of the bed, allow you to control the amount of lighting within the room.



LED bedside reading light

Draws the blackout blinds down and up

Lights on / lights off

Dims the light settings and brightens the light settings

Night-time setting to allow wayfinding, for example to the bathroom; Ambient light setting for reading and relaxing

Do Not Disturb: this will also mute the bell outside your door



The bath setting provides low-level lighting for a relaxing soak

Media Hub

The Bluetooth function allows you to connect a Bluetooth compatible device to the in-room TV and play audio files. Press down the button until the blue light shows. The main TV will then show an access code to authenticate the connection to the TV.

SOUTH PLACE HOTEL

Wireless Charging Desk Mat

This Desk Mat divides the work space incorporating wireless charging for various devices.

On one side you will find the wireless charging station which supports all Qi compatible devices and air charge accessories.

Hotel Terms and Conditions of Stay

No one likes rules, but we try to keep them to the essentials for everyone's comfort.

Food & Drink: South Place Hotel offers various options for food and drink, including room service, some of which are available 24 hours a day. We do kindly ask that you refrain from bringing in any outside food or beverages to be consumed in any of our public areas or restaurants, unless medically necessary.

Noise: We all love a party, but we do ask all guests to respect our other guests and nearby residents when in their room, hallways, or any other areas of the hotel or while in the surrounding area.

Accidents: Guests must report any accident or injury they or their guests may have whilst on the premises immediately to a member of management and in any event, within

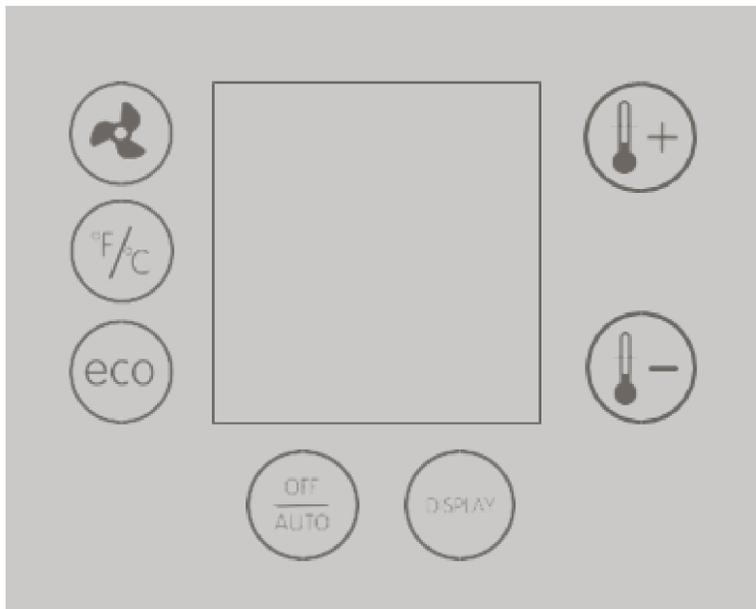
24-hours of the incident. This information is needed in order to comply with health and safety obligations and for insurance purposes.

Damage: We kindly ask that all guests respect the rooms and facilities. In the event that there is any damage to the room(s) during your stay, or if any items are missing from your room(s) upon your departure, we reserve the right to charge the card you have used to secure your booking with a reasonable fee in respect of such damage and/or missing items. Also please know that all of our rooms are non smoking. Smoking in the rooms is not accepted and if evidence of smoking is found, you will be charged.

SOUTH PLACE HOTEL

Room Temperature Control

Your room environment can be controlled from the climate control, located on the wall.



You can adjust the temperature of your room up (+) and down (-) using the control panel in your room.

Press the fan icon to increase or decrease the fan speed. The 'eco' setting provides an energy-efficient means of keeping the room to your preferred temperature.

Telephone and Charges

Voice Mail

A flashing light on the phone indicates a new message which can be retrieved by pressing the "Voicemail" key then following the instructions.

Room to Room Calls

Please dial "3" followed by the room number. Calling from room to room is complimentary. If you need any help please press "0" for our team.

Local and National Calls

Please dial "9" to get an outside line followed by the number you wish to dial. Local and UK national calls are free.

Telephone Charges

Please note that all outgoing international calls will be charged.

UK Mobile	£0.50 per minute
America & European Landlines	£1.00 per minute
European Mobiles	£1.25 per minute
India	£1.25 per minute
Australia, Middle East & Asia Africa	£1.50 per minute
Premium Rate Calls	£2.00 per minute
Satellite	£10.00 per minute
	£30.00 per minute

Free WIFI is available throughout South Place Hotel. Please follow the screen prompts once connected to our network.

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The Beo4 remote control gives you access to all functions. When a function is in use, you are informed via displays on Beo4 or on the television screen.

Switch on the television

Switch on a set-top box. Only available if a set-top box is connected and registered as *STB (SAT)*

Select channels or teletext pages or enter data in on-screen menus

Switch on teletext

Step between channels and move through menu options

Move the cursor from setting to setting in a fill-in menu

Accept and store instructions or settings

Reveal additional functions in the Beo4 display, such as *FORMAT*

TV

SAT

0 – 9

TEXT



GO

LIST



TV

FORMAT

MENU

STOP

EXIT



The Beo4 display shows the source you have selected, or extra functions available when you press the **LIST** button, such as **FORMAT**

Bring up the main menu for access to a TV list, timed playback and timed standby, and setup options

Press to go from one menu back to a previous menu

Exit all on-screen menus

Adjust sound volume; press in the middle to mute the sound

Switch the television to standby

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Added Extras

Our team is on hand to make life easier and to put things right if they don't go as planned. We welcome all feedback and suggestions, so please speak to a member of our team at any point before you depart as we are available for you at any minute of the day!

Check Out - By Noon. For late check-outs, charges will apply

Medical Emergencies – Our team is always on hand - please dial “0” from any hotel phone

Earplugs - Silent night? Ear plugs are located in the bedside drawers

Taxis – Our lifestyle team can help pre-book or flag you a taxi at anytime

Tubes – Our nearest stations are Liverpool Street and Moorgate

Electrical Supply – We use 240c. Adaptors will help with appliances that alternate the current, otherwise you will need a current converter

Hair Dryer – Located in the bedroom wardrobes. If you need a hair straightener, speak to our housekeeping team and we will lend you one

Maps– If you require a scaled map of London or the underground, please speak to our Lifestyle Team

Maintenance– We hope it won't happen, but if you notice any issues our team are onsite and on standby to handle any reported problems

Printing– If you need a boarding pass or any other documents printed let us know and our team will be happy to assist

Shoe Cleaning – Everyone loves shiny shoes! Call our lifestyle team to organise this service

SOUTH PLACE HOTEL

Indulgences

We want to ensure you have the best stay with us, so here are a few ideas from us to make sure you get the most of your time at South Place Hotel

Rose Petal Surprise - from £35

Bouquet of flowers- from £70

Intimacy Kit - £55

Lubricant, vibrating ring, mini vibrator, passion dice, feather tickler, x2 condom

60 Minute Massage- £150

90 Minute Massage - £210



SOUTH PLACE HOTEL

Forgot It? We've Got It

Deodorant

Ear plugs

Eye make-up remover

Nail polish remover and pads

Toothbrush

Toothpaste

Razor

Shaving gel

Hair dryer

Shoe-shine service

Plug adaptors

