USPS API Migration Webinar

The Retirement of USPS Web Tools APIs

Richard McGurk, Director
Alisa Zanetti, National Technology Service Manager

UNITED STATES POSTAL SERVICE | DELIVERING FOR AMERICA®

USPS Web Tools APIs Retirement

- ✓ Web Tools has been retired effective January 25, 2026.
- ✓ Customers should reference the Developer Portal to migrate to the new USPS API platform to avoid any possible service disruptions.

UNITED STATES POSTAL SERVICE®
DELIVERING FOR AMERICA®

Who Needs to Take Action?

- ✓ Are you integrating directly? ⟶ Migrate to USPS APIs now.
- ✓ Are you using a third-party provider? ⟶ Contact them now to confirm their migration timeline.
- ✓ Are you a software vendor? ⟶ Migrate to USPS APIs now.

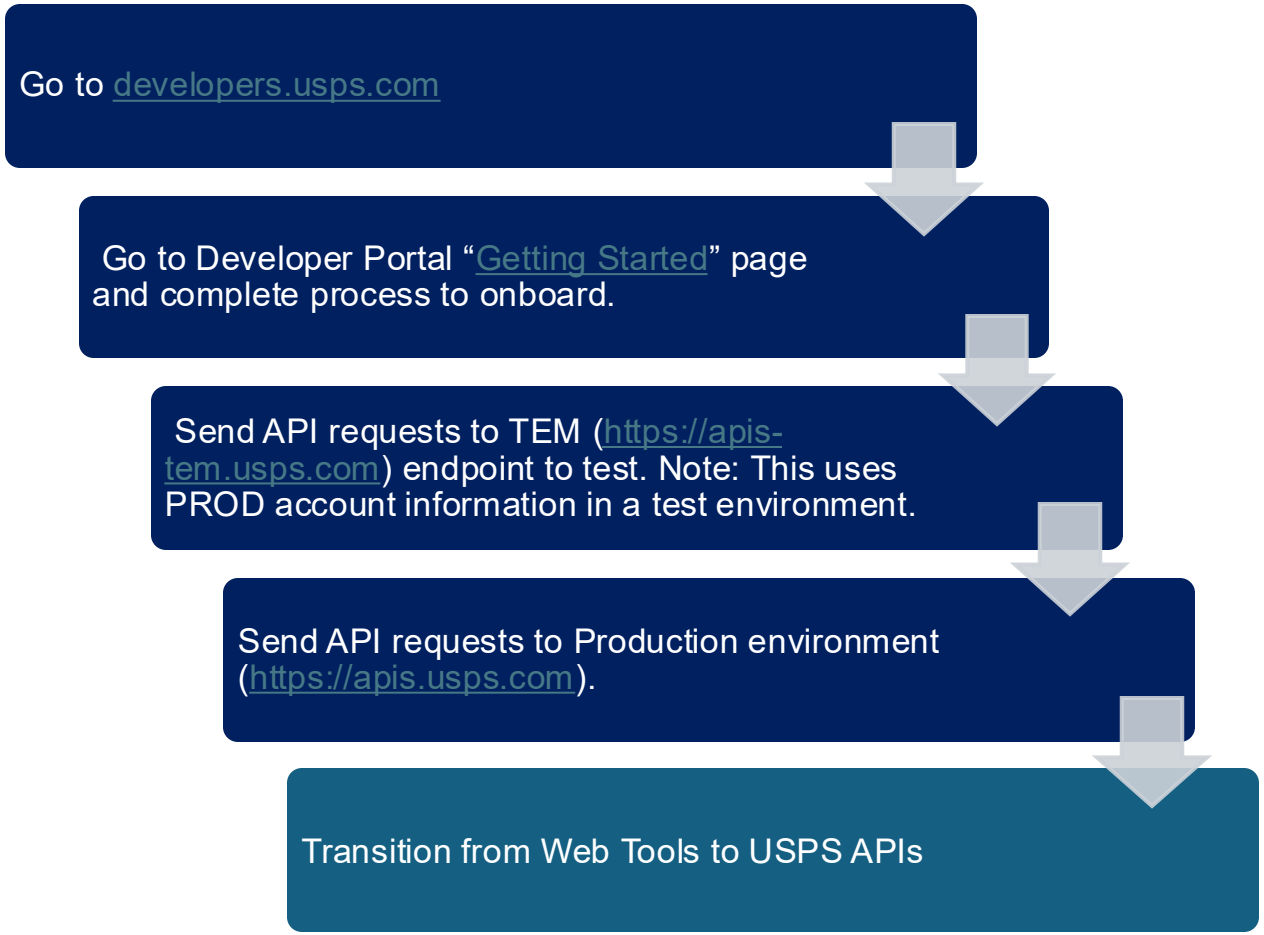
UNITED STATES POSTAL SERVICE®
DELIVERING FOR AMERICA®

Key Differences Between Web Tools & USPS APIs

- ✓ USPS APIs use modern RESTful architecture.
- ✓ OAuth 2.0 authentication replaces username/password.
- ✓ More features and services in new USPS APIs platform than Web Tools APIs

UNITED STATES POSTAL SERVICE®
DELIVERING FOR AMERICA®

How to Migrate to USPS APIs



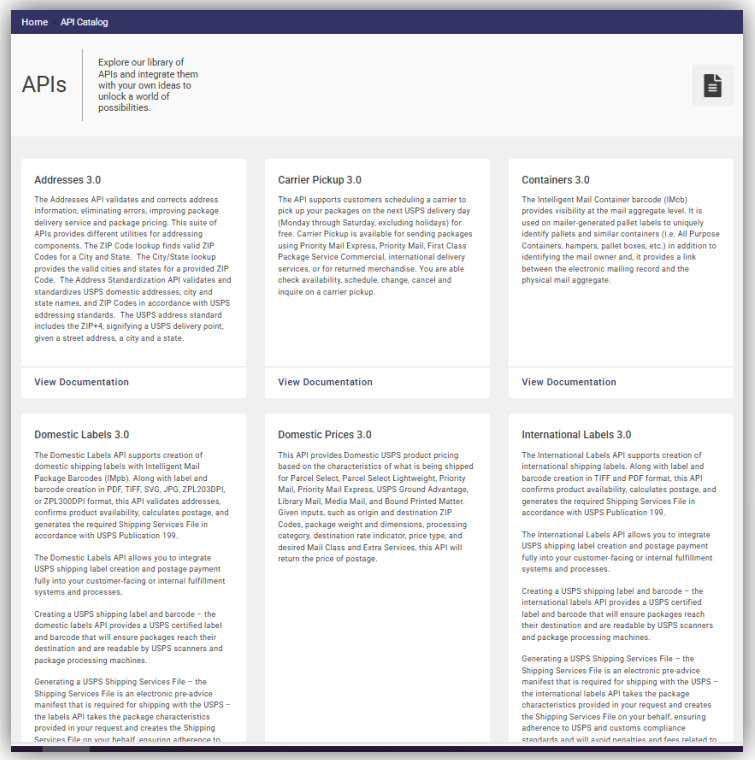
UNITED STATES POSTAL SERVICE®
DELIVERING FOR AMERICA®

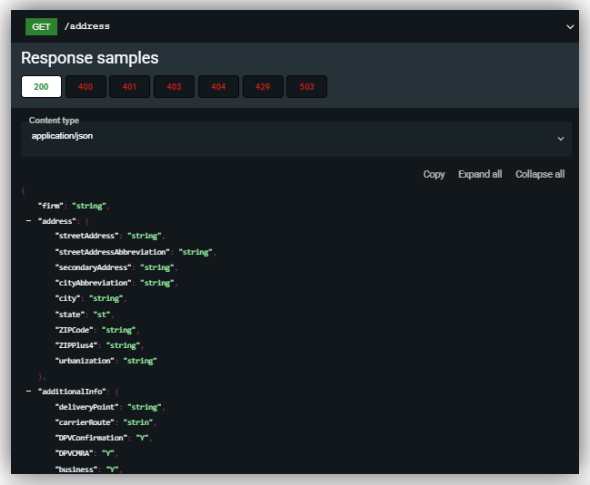
What If You Use a Third-Party Shipping Provider?

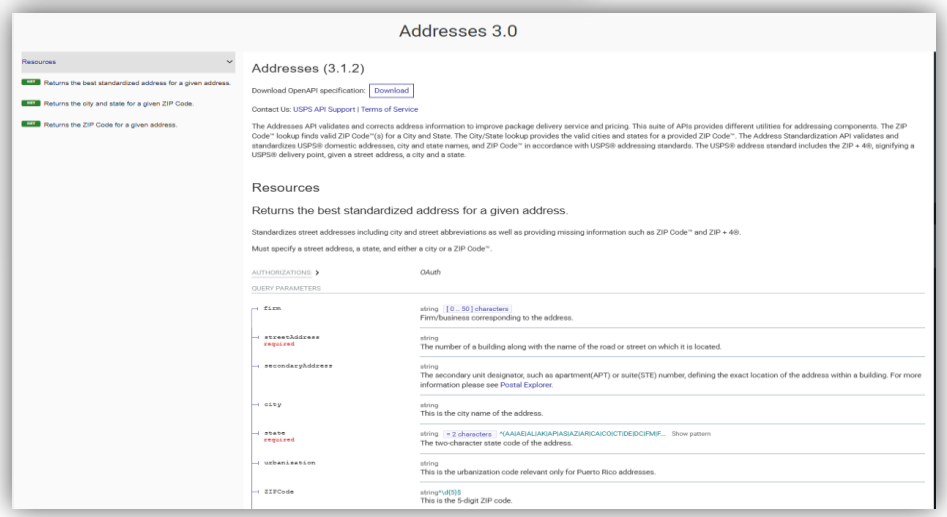
- ✓ Contact your shipping software provider ASAP.
- ✓ Confirm that they are migrating to USPS APIs before January 2026.
- ✓ Software Providers can contact their USPS Account Representative or contact us with questions at USPS API Support and select “API Onboarding”

UNITED STATES POSTAL SERVICE®
DELIVERING FOR AMERICA®

Resources



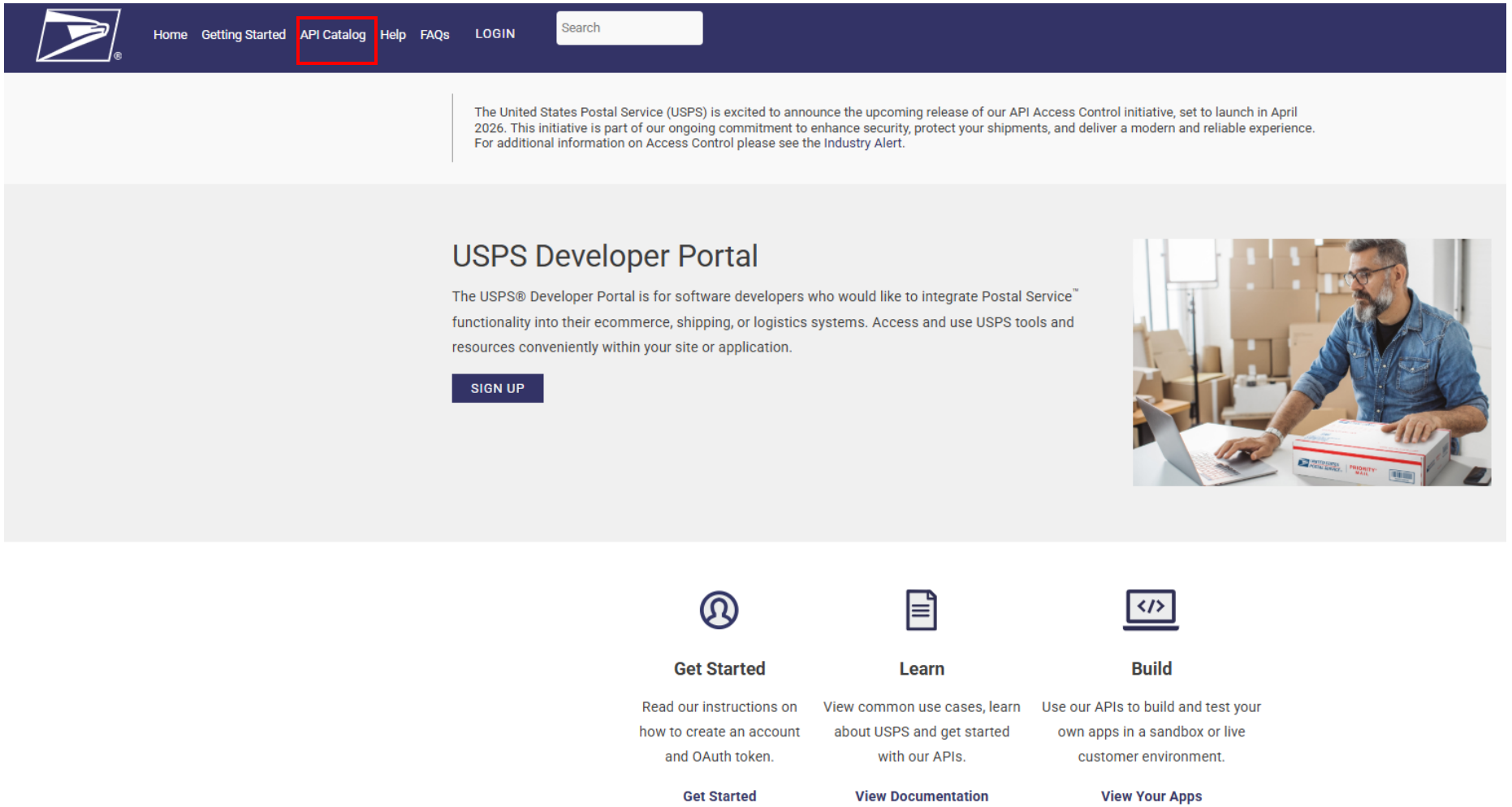




- ✓ API Documentation: [Developer Portal]
- ✓ Example Code & Migration Guides: GitHub API Examples

UNITED STATES POSTAL SERVICE®
DELIVERING FOR AMERICA®

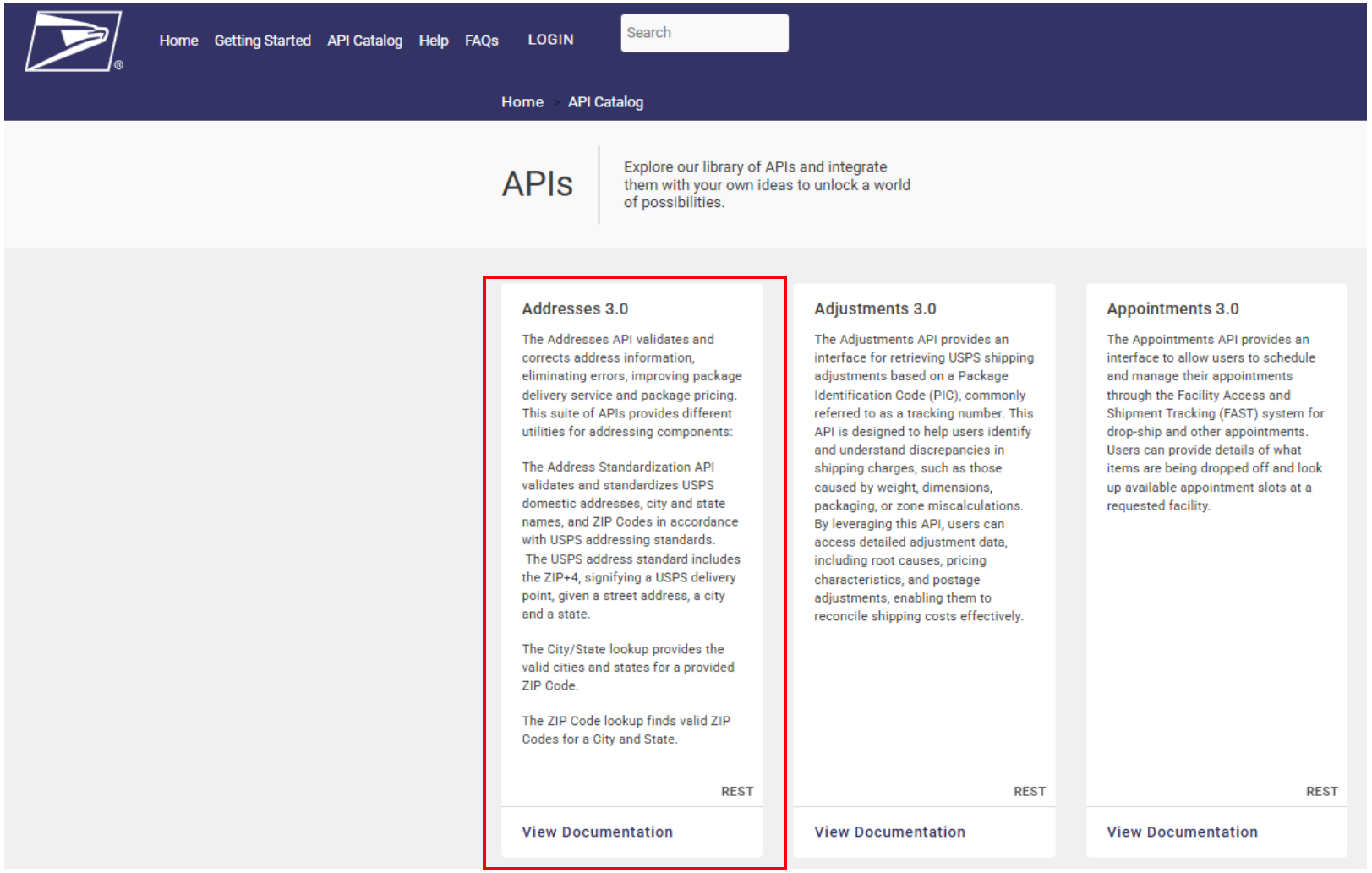
The Developer Portal



The Developer Portal landing page is where you can access the API catalog.

UNITED STATES POSTAL SERVICE® | DELIVERING FOR AMERICA®

Using the Catalog



In this example, we will be looking at the Addresses 3.0 APIs.

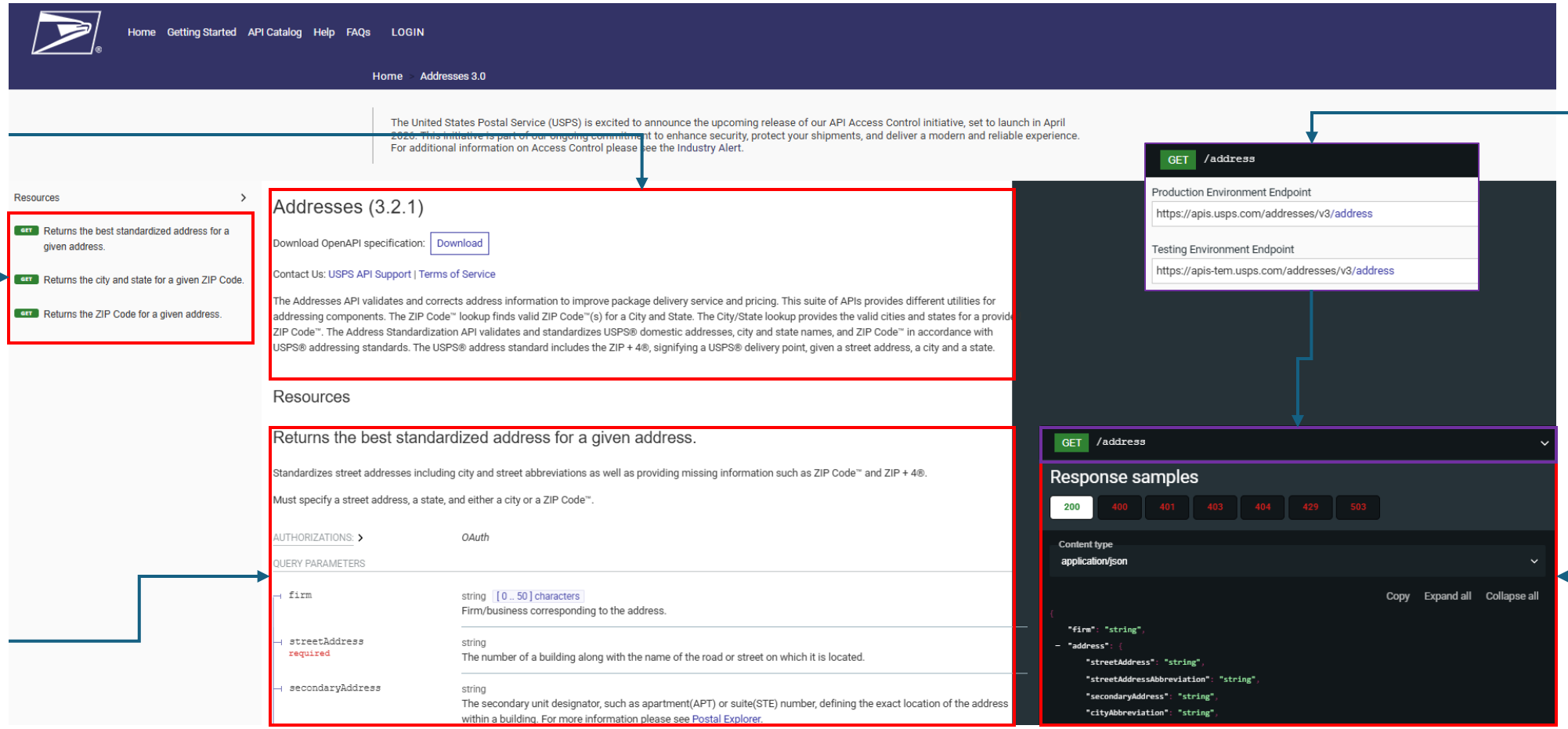
UNITED STATES POSTAL SERVICE® | DELIVERING FOR AMERICA®

Using the Catalog

API name and description

Different API endpoints

Description with technical fields and values



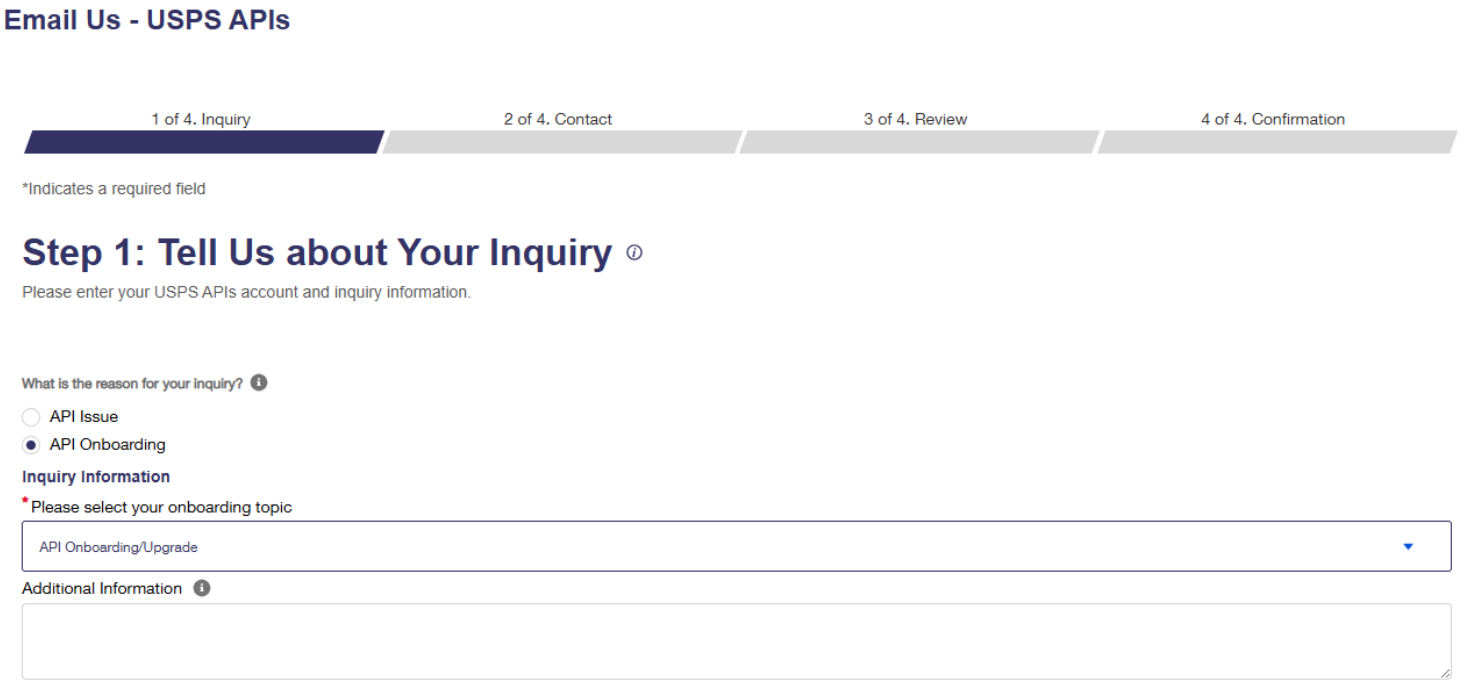
Click on arrow to view endpoints for the testing and production environments

Sample API requests, responses, API method, and endpoints.

UNITED STATES POSTAL SERVICE® | DELIVERING FOR AMERICA®

Need Support?

- ✓ Contact your USPS Account Representative
- ✓ Submit an inquiry at USPS API Support and select “API Onb



UNITED STATES POSTAL SERVICE®
DELIVERING FOR AMERICA®

Final Reminders & Next Steps

- ✓ Web Tools APIs retired January 25, 2026 → migrate now.
- ✓ If you integrate directly → Start your transition today.
- ✓ If you use a third-party provider → Contact them now to confirm migration.

UNITED STATES POSTAL SERVICE®
DELIVERING FOR AMERICA®

Q&A & Contact Info

- ✓ Ask your questions in the chat box.
- ✓ For follow-ups, visit USPS API Support. Please select either API Issue or API Onboarding depending on your issue. For Web Tools migration assistance, please select "API Onboarding".

UNITED STATES POSTAL SERVICE®
DELIVERING FOR AMERICA®

PTR Modernization Customer Impacts

	USPS.com	WebTools	USPS APIs	Webhooks	Scan Data Extracts
Legacy PTR	**Supported** Old Statuses	**Supported** Old Statuses, XML	**Tracking 3.0** Old Statuses, JSON	**Subscriptions – Tracking 3.0** Old Statuses	**Supported**
	Different predictions for expected delivery windows across channels				
PTR 2	**Launching Jan 2026** New Simplified Statuses	**Not Supported**	**Available Now** **Tracking 3.2** New Simplified Statuses, Obsolete Fields Removed, JSON	**Available Now** **Subscriptions – Tracking 3.2** New Simplified Statuses **Subscriptions – Scan Event Extract & Tracking** Combines data elements from Tracking API and Scan Event Extract files	**Launching April 2026**
	Consistent message language and expected delivery windows across channels Retiring 5 event codes in all channels. Simplified status categories (like changing "In Transit" to "On the Way") and over 30 improved second-level scripting updates				

What if I don't adopt Tracking 3.2 by January 2026?

- Tracking statuses displayed on USPS.com and Informed Delivery will be out of sync with legacy Tracking 3.0 and WebTools API response
- WebTools retired on January 25, 2026, users should upgrade to v3.2 bypassing v3.0.

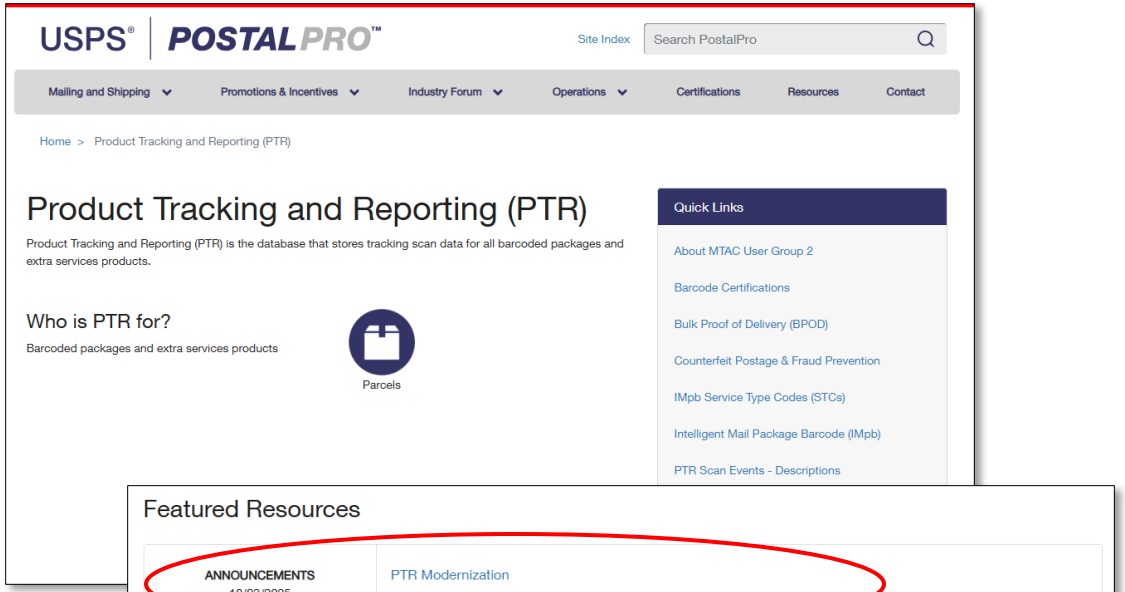
A more detailed explanation of changes and full list of tracking status changes can be found on the PTR PostalPro page. API Specs can be found on the USPS APIs Developers Portal.

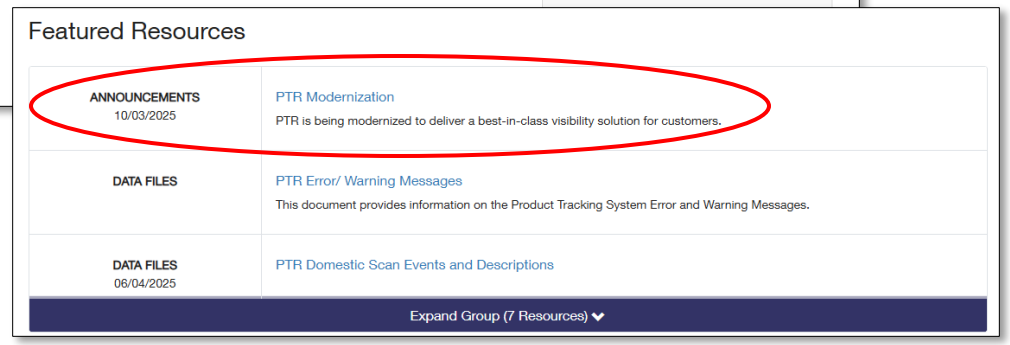
PTR Modernization Documentation

PTR PostalPro Site

https://postalpro.usps.com/product-tracking-and-reporting

Reference document detailing changes to expect in the new PTR2 platform

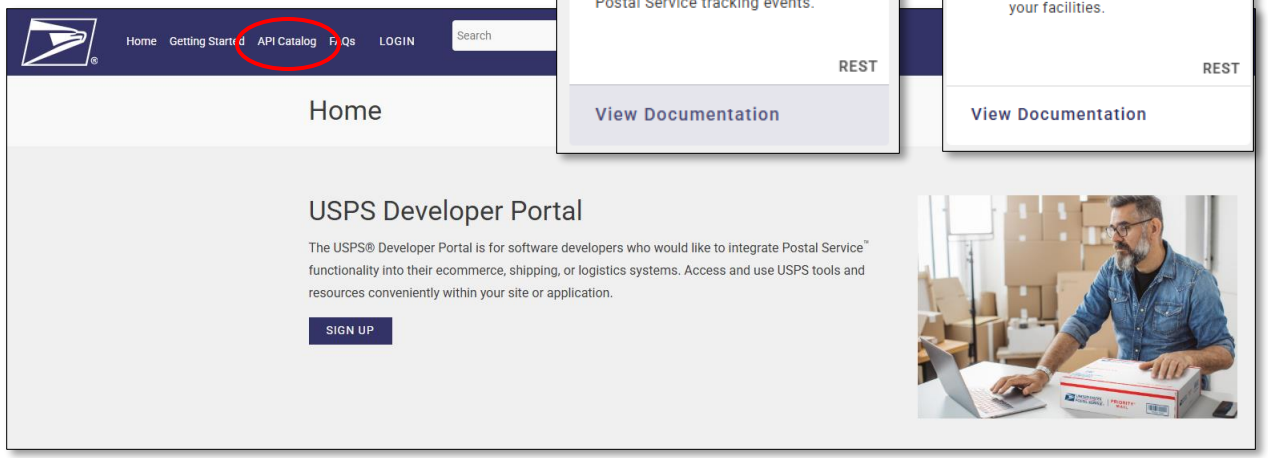


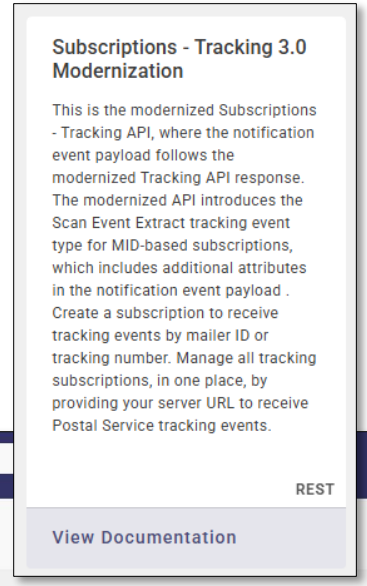


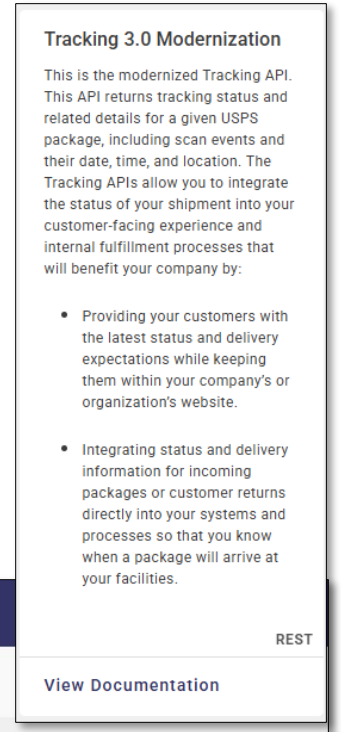
USPS APIs Developers Portal

https://developers.usps.com

API Specs for Tracking 3.0 Modernization (3.2) API and Webhook Subscriptions







UNITED STATES POSTAL SERVICE®